

HILLINGDON

LOCAL PHARMACEUTICAL COMMITTEE



ANNUAL STATEMENT

2023 / 2024

REVIEW OF THE PERIOD

1st April 2023 - 31st March 2024

**Hillingdon Local Pharmaceutical Committee
is a constituent member of the Middlesex Pharmaceutical Group**

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The Local Pharmaceutical Committee

In line with other Local Pharmaceutical Committees across England, the MPG LPCs agreed to use for public facing and other communications the logo which appears on the front page of this annual statement. Hillingdon LPC is a ten-member Committee comprising six representatives of independent contractors, three representatives of the Company Chemists Association and one representative of employee pharmacists working for Hillingdon contractors.

The Committee represents all 59 pharmacies in contract with NHS England; including four 100hour pharmacies and zero distance selling pharmacies, that number is broken down as follows: -

Boots	12
Superdrug	2
Tesco	2
Total CCA	16 (33%)
Non -CCA	43

There are no chains representing more than 5% of non-CCA contractors across the LPC area. The Committee reviews its corporate governance procedures on a regular basis. All members are required to complete declarations of interest and to adhere to a code of conduct that includes a confidentiality agreement. The Committee met on four occasions virtually by MS Teams during the year under review. Many members are also represented on several other Committees, some of which are constituted jointly with this LPC. A membership list for the year of the report follows:

LPC membership 2023-2024

MEMBER	CATEGORY	PHARMACY REPRESENTED	Contact tel. no.
Mr. Sanjay Doegar	Independent	Ruislip Manor Pharmacy, 53 Victoria Rd., Ruislip, HA4 9BH	01895 632409
Mr. Azhar Hussain	CCA	Boots UK, Terminal 2 Heathrow Airport TW6 1EW	Via LPC Office
Mr. Prakash Mahtani [Chairman]	Independent	Vantage Pharmacy, 252 Kingshill Avenue, Hayes UB4 8BZ	020 8845 5967
Mr. Jaish Mistry	Independent	Carewell Chemist, 10 Mulberry Pde, West Drayton, UB7 9AE	01895 443329
Ms. Gurdeep Nanra	Independent	Pillbox Chemist, 84 High Street, Yiewsley, UB7 7DS	01895 443695
Ms. Krishna Patel	Independent	Eastcote Pharmacy, 111 Field End Rd, Eastcote HA5 1QG	020 8866 2572
Mr. Rikin Patel [Vice-Chairman]	Independent	Sharman's Chemist, Maxwell Road, Northwood HA6 2QF	01923 825288
Mrs. Nitu Verma	CCA	Boots UK Ltd Nottingham, NG2 3AA	Via LPC office
VACANCY	CCA		
VACANCY	Employee		

In April 2023, the LPC held its membership elections, resulting in the departure of the following members from the Committee: Dhanesh Patel, Harshna Patel (CCA), and Mandeep Rauli (Employee). The departures of Harshna and Mandeep have created vacancies on the Committee. The LPC would like to record its thanks to them all for their contributions over many years to Committee affairs. Gurdeep Nanra was elected to join the Committee.

Member Name	Meeting Attendance
Mr. Sanjay Doegar	3 of 4
Mr. Azhar Hussain	2 of 4
Mr. Prakash Mahtani [Chairman]	4 of 4
Mr. Jatish Mistry	3 of 4
Ms. Gurdeep Nanra	4 of 4
Ms Krishma Patel	2 of 4
Mr. Rikin Patel [Vice-Chairman]	4 of 4
Mrs.Nitu Verma	2 of 4

The pharmacy contract

In this annual report, we reflect on an extremely challenging period for community pharmacy, where a recent survey published by The Pharmaceutical Journal showed that two-thirds of pharmacies in England are currently operating at a loss. The survey, which reflects the harsh economic realities facing the sector, reveals that pharmacies are struggling with increasing overheads and insufficient funding from NHS contracts. As we reach the very end of the 5-year Community Pharmacy Contractual Framework the appearance of the landscape has changed significantly from some years ago. Some pharmacy closures, with Lloyds pharmacy removing themselves from our sector entirely and with some consolidations and mergers across the Middlesex Group of LPCs which we serve. The LPC Committee members and officers have resolved to be steadfast in their commitment to the communities we are serving.

With the rising costs of running a pharmacy, including staff wages, rent, and utilities, many pharmacies are finding it difficult to maintain profitability and sustain their services. Despite these adversities, contractors in Hillingdon worked relentlessly to provide crucial services to their patients. The outstanding work, dedication, and courage of each one of our contractors has been exemplary.

As the voice of community pharmacy in Hillingdon, our role in supporting contractors and championing the sector has never been more vital. We remain steadfast in our efforts to advocate for fair funding and secure improved financial support for pharmacies, especially as government and NHS bodies continue to underfund community pharmacy services.

Over the last 12 months, we have made great strides in improving the quality of service delivered by community pharmacies, securing additional funding for essential services, and strengthening our relationships with key stakeholders. We have remained focused in ensuring that our pharmacies continue to serve their communities with excellence and innovation, despite intense difficulties. Looking ahead, we are committed to furthering the integration of community pharmacies into Primary Care Networks and the developing Integrated Neighbourhood Teams while supporting our members as they navigate ongoing challenges.

Our office team has supported you through hundreds of your questions/queries weekly by phone, email and WhatsApp. We have worked hard to support you with essential regulatory and practical areas of community pharmacy practice in the form of relevant resources and updates. We have developed regular newsletters incorporating important current and local matters as well as deadline reminders, to support your contractual commitments.

In response to the fast-tracked rollout of Pharmacy First by NHSE, the LPC office team worked tirelessly and efficiently, to procure appropriate training, including the use of an otoscope for otitis media, to support you in delivering this landmark

service. Training for 430 community pharmacists was arranged, covering the seven new clinical pathways. Additional training was arranged for both tiers of the new pharmacy contraception service. The LPC notified Local LMCs through our colleagues at London Wide LMCs about the launch of Pharmacy First. Support for GP practices continues in the current year, focusing on practices with low or no recorded GP referrals to community pharmacies.

The LPC office has advised our contractors on numerous issues such as pharmacy opening hours reduction process, submission of Pharmacy Quality Scheme (PQS), answering Community Pharmacy Assurance Framework (CPAF) related queries, Controlled Drug destruction, medical waste management, drug shortages, technical issues such as NHSMail, third party platforms, smartcard and many other contractual matters. The LPC has supported contractors with service delivery related queries such as for COVID-19 vaccination programme, lateral flow device service, flu vaccination support, hypertension case finding, contraception service and now the recently launched Pharmacy First. We continue to work with secondary care colleagues to implement the Discharge Medicines Service (DMS) and the smoking cessation service (transfer of care).

Pharmaceutical Needs Assessments are very important documents and will continue to be supported by the LPC. A new PNA is being written in the coming year and requests for information should be supported by contractors.

The below graphs detail the Advanced Services as at 31.03.24.



Our team has dedicated significant effort to developing an online stock tracking system for all pharmacies involved in the In Hours Palliative Care scheme. Additionally, we have designed clear, informative laminated posters for display within the dispensaries, providing essential support to the teams working there.

The tables below outline the Locally Commissioned Services available in Hillingdon.

Hillingdon Locally Commissioned Services

Supervised Consumption

Needle Exchange

Emergency Hormonal Contraception

In hours Palliative Care

Out of hours Palliative Care

Capture AF

The London Flu and PPV Vaccinations services are commissioned by NHS England.

SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. It is important to note that although legislation permits the issuing of SSPs from 1st July 2019, an SSP will only be considered and issued if there is a serious shortage of a specific medicine.

If, in the Secretary of State for Health and Social Care's opinion, there is, or may be, a serious shortage of a medicine or appliance then he or she may consult, for instance with medical experts, and decide to issue an SSP. The SSP will specify an alternative product or quantity that may be supplied (an alternative strength or formulation, or generic or therapeutic alternative or less of the product) by community pharmacies. Community pharmacy contractors must consider the SSP and, if, in the supervising pharmacist's opinion – exercising his or her professional skill and judgment – the alternative product or quantity is reasonable and appropriate for the patient, they may supply the alternative product or quantity (only as specified in the SSP and subject to any conditions in the SSP), provided that the patient consents/agrees to the alternative SSP supply.

Contract applications and changes

The table below summarizes the contract applications and changes in Hillingdon for the period from 1st April 2023 to 31st March 2024.

ICB/BOROUGH Application type	Name of purchaser (trading title of previous owner)	Address	Date of notification	Comments deadline	NHS England decision	Appeal	Final outcome (Start date)
HILLINGDON							
CONSOLIDATION	Site 1: Boots UK Ltd, 128 The Chimes SC, High St, Uxbridge UB8 1GA (continuing)	Site 2: Boots UK Ltd, 163 High Street, Uxbridge UB8 1JZ (closing)	15.05.23	14.06.23	Approved 22.08.23		26.11.23
NEW (UB)	Atrupharma Ltd (via Conor Daly)	12 Long Drive, Ruislip HA4 0HG	11.09.23	26.10.23	Refused 04.01.24		
TRANSFER	Enimed Limited	1266 Uxbridge Road, Hayes, UB4 8JF	14.09.23				01.11.24
NSC RELOCATION	Mrs Rafida Al-Kass	100 Victoria Road, Ruislip Maor, HA4 0AL to 63 Victoria Road, Ruislip Manor HA4 9BH	29.02.24				04.11.24
TRANSFER	Grosvenor Pharmacy	788 Uxbridge Road, Hayes, UB4 0RS	28.03.24				10.06.24
TRANSFER	Boots UK Ltd	380 Long Lane Uxbridge, Hillingdon, UB10 9PG	28.03.24				28.05.24

KEY

NSCR RELOCATION: No significant change relocation

NEW UB: Application under the 2013 Regulations for a new contract claiming Unforeseen Benefit

TRANSFER: – Transfer of ownership

Middlesex Pharmaceutical Group

Each of the Middlesex LPCs (Brent & Harrow; Ealing, Hammersmith & Hounslow; Hillingdon; Barnet, Enfield & Haringey) appoints members (normally the Chairman, Vice-Chairman and one other member) to the Middlesex Pharmaceutical Group. The Group acts as a co-ordinating umbrella organisation for the constituent LPCs and appoints its own Chairman (Hiten Patel, Chairman, Ealing, Hammersmith & Hounslow LPC), Vice-Chairman (Shabbir Panju, Chairman, Brent and Harrow LPC) and Group Treasurer (Rikin Patel, Vice -Chairman, Hillingdon LPC). The LPCs share a Chief Executive & Secretary (Michael Levitan), Office manager and PA to the Chief Executive (Emma Nairn), part time Finance Controller (Judi Waldman), part-time consultant pharmacist (Gerald Alexander), part time Operational Support and Service Development Clinical Pharmacists (Marsha Alter and Shivali Lakhani). Vasundra Tailor who was a part time consultant pharmacist took retirement in March 2023. Reena Shah resigned as part time Secretarial Assistant in June 2023. All staff members work from the one secretariat office in Whetstone.

Hillingdon LPC

Statement of Accounts

1st April 2023 to 31st March 2024

No of Contractors: **59**

Income	2023/2024	2022/2023	BANK RECONCILIATION	2023/2024	2022/2023
Statutory Levy	£ 78,996.12	£ 78,996.19	Opening balance (proportion of MPG account) @ 1st April 23	£ 30,897.22	£ 22,200.26
Sponsorship	£ -	£ -	Accruals c/f	£ 1,041.25	£ 722.21
Management Fee	£ 1,379.93	£ 1,894.51	Received/credits	£ 80,796.54	£ 83,740.69
Room Hire	£ -	£ -	Costs/debits	£ 68,139.57	£ 74,092.84
Ad-Hoc Projects Income	£ 420.50	£ 2,849.98	Prior year payments b/f	£ 722.21	£ 1,673.09
Bank Interest	£ -	£ -	Calculated closing balance @ March 31st 24	£ 43,873.24	£ 30,897.22
Total income	£80,796.54	£83,740.69	Reserves % age	64%	42%
Expenditure					
Rent, Rates, Landlord Service Charge & Utilities	£ 6,534.67	£ 6,292.15	NOTES:		
Salaries & Pensions	£ 37,249.75	£ 45,218.49	The following expenses were distributed based on individual LPC charges:		
Insurance: Includes PI Cover, Professional Subscriptions and Registration Fees	£ 324.06	£ 282.22	Pharmacy London		
Ad-Hoc Projects Expense	£ 371.60	£ 880.71	PSNC		
Computer Support: includes website & data protection	£ 891.16	£ 1,169.80	LPC meeting expenses		
PSNC	£ 17,146.10	£ 14,729.00	LPC member expenses		
PSNC Training	£ -	£ -	All other expenses below were distributed based on the LPC's percentage share of the Middx Group total number of contractors:		
Pharmacy London	£ 1,496.73	£ -	1 Utilities includes Energy, Water & Council Tax		
Meeting expenses LPC	£ 535.50	£ -	2 Office Running Costs including:		
Meeting expenses Group	£ 135.83	£ 325.22	Telephone & broadband		
Member's expenses LPC	£ 1,200.00	£ 1,160.00	Accountancy, legal costs & financial services		
Member's expenses Group	£ 304.78	£ 942.55	Office equipment & maintenance		
Office running costs	£ 1,971.11	£ 3,092.71	Stationery, printing, postage, newspapers & periodicals		
Bank charges	-£ 21.73	£ -	Cleaning		
Corporation Tax	£ -	£ -	Vehicle expenses		
Total expenses	£68,139.57	£74,092.84	Subsistence & staff expenses		
			Education & training		
Surplus/deficit	#####	£ 9,647.84			
average levy per contractor	£ 1,338.92	£ 1,308.45			
average expenses per contractor	£ 1,154.91	£ 1,157.70			
Percentage of total contractors:	10.9%				

Auditor's Statement

We have examined the Income and Expenditure Account for the year ended 31st March 2024. In our opinion the statement is a fair summary of income and expenditure and is supported by accounts, receipts and other documents maintained by Middlesex Pharmaceutical Group.

The layout of the statement has been amended this financial year to present a surplus for the year and more accurately categorise items of expenditure.

Blick Rothenberg Limited
Chartered Accountants

Blick Rothenberg Limited
16 Great Queen Street
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London WC2B 5AH
Date: 15/09/2024



Middlesex Pharmaceutical Group

*Visit the website for local news &
information vital to your pharmacy*

www.middlesexlpcs.org.uk

