



Ealing, Hammersmith & Hounslow

Annual Report 2024-25



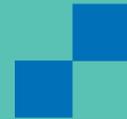
Introduction by the CEO

Committee and Attendance

EHH Statistics

Market Entry

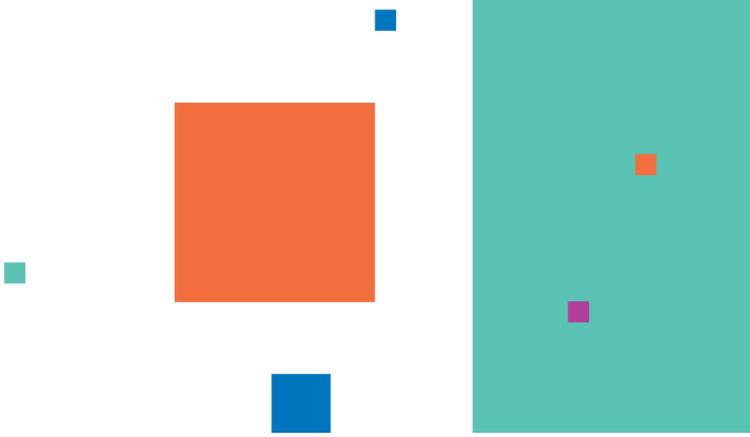
EHH LPC Accounts



1st April 2024

to

31st March 2025



This is Community Pharmacy Ealing, Hammersmith & Hounslow

Dear Colleagues,

In this annual report, we look back over the difficult and challenging period our community pharmacy contractors have been through. The community pharmacy contract needed replacement economically as it left our pharmacies coping with personal, professional, & financial issues impacting the running of individual businesses. The implementation of new services given the conditions of uncertain funding and medicine shortages and workforce difficulties has created an added burden to endure, alongside the daily running of a community pharmacy. Capacity has been stretched, but community pharmacists have been optimistic in the hope that the new NHS contract might begin to solve the funding issues bedeviling community pharmacy.

On the 31st of March 2025 the pharmacy minister announced the new deal for Community Pharmacy. The DHSC confirmed that they had agreed the funding with Community Pharmacy England which was worth an extra £617 million over 2 years.

Additionally, the DHSC is writing off £193 million debt for community pharmacy owners going into the new financial year on 1st April. This increase signals the government's intention of addressing years of underfunding and neglect that has left the sector facing significant financial shortfalls.

Reforms to deliver a raft of patient benefits have been announced as part of the government's agenda to shift the focus of care from hospitals into the community, so that more people can easily access care and support. An increased provision of services will not only improve access for patients, but also free up GP time and cut waiting lists by avoiding the need for people to book in to see their GP.

Included are:

- Making EHC available free of charge under the nationally commissioned Contraception Service via pharmacies on the NHS, ending the postcode lottery women face in accessing services and reducing inequalities.
- Offering patients suffering from depression convenient support at pharmacies when they are prescribed antidepressants, to boost mental health support in the community.
- Cutting red tape and bureaucracy to give patients easier access to consultations, with more of the pharmacy team able to deliver a wider number of services including medicines and prescriptions advice, Pharmacy First services and carrying out blood pressure checks.

- Boosting financial incentives for pharmacists to identify patients with undiagnosed high blood pressure and take pressure off GPs.

The LPC's challenge is to continue to support pharmacy teams to implement new services. Our work for 2025-26 will be influenced by the new pharmacy contract.

Community pharmacy contractors in Ealing, Hammersmith & Hounslow have performed the highest standards of patient care. This outstanding work, dedication, and perseverance of each one of our contractors has been exemplary. The LPC continues to work tirelessly on contractor's behalf. The LPC consults and works with local commissioners, ICSs, and Local Authorities, to help reduce any related changes in service that can damage the pharmacy businesses. The LPC continues to promote and support contractors' interests, to provide community pharmacies with the resources and support required to address the day-to-day issues and unexpected professional difficulties.

As the voice of community pharmacy in Ealing, Hammersmith & Hounslow, our role in supporting contractors and championing the sector is crucial. Our policy is to advocate for fair funding, secure improvement in financial support for pharmacies, with the uncertainty that government and NHS bodies view community pharmacy services.

Ahead of us all, we are committed to furthering the integration of community pharmacies into Primary Care Networks and the developing Neighbourhood Health Service Teams while supporting our members as they introduce new and innovative services.

The Pharmaceutical Needs Assessments (PNAs) for each of the Boroughs of Ealing, Hammersmith & Hounslow represents an accurate picture of pharmaceutical provision within these areas and how that provision meets the needs of people within these localities. The LPC relies on the PNA data to respond to new applications for Market Entry (formerly Control of Entry). The PNA describes pharmaceutical services within these boroughs as adequate. Applications and changes of pharmacies are described under the "Contract Applications and Changes" section of this report. The next version of the PNAs are due to be published in October 2025.

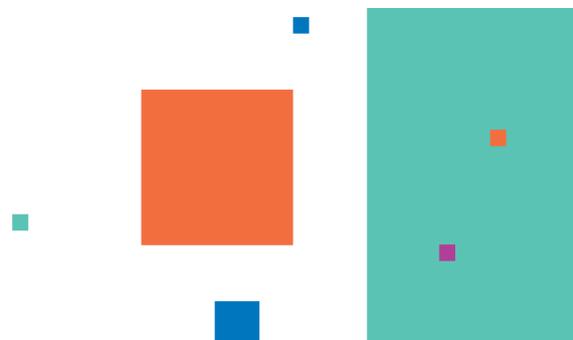
The LPC team has supported contractors through hundreds of your questions/queries weekly by phone and email. We have advised our contractors on issues such as pharmacy opening hours reduction process, submission of Pharmacy Quality Scheme (PQS), answering Community Pharmacy Assurance Framework (CPAF) related queries, Controlled Drug destruction, medicines waste management, drug shortages, technical issues such as NHSmail, third party platforms, smartcard and many other contractual matters. The LPC has supported contractors with both nationally and locally commissioned service delivery related queries such as for COVID-19 vaccination programmes, lateral flow device service, flu vaccination support, hypertension case finding, contraception service and the Pharmacy First service. We continue to work with secondary care colleagues to implement the Discharge Medicines Service (DMS) and the smoking cessation service (transfer of care).

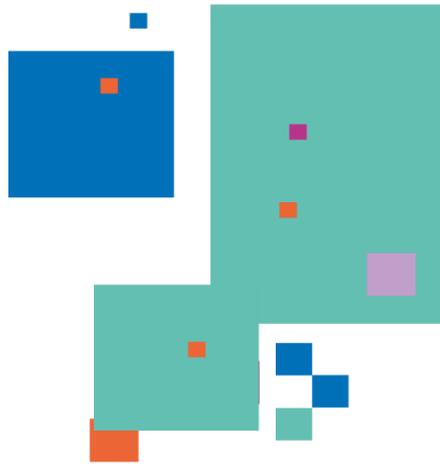
Michael Levitan
Chief Executive MPG

Current Committee

Ealing, Hammersmith & Hounslow LPC is a 16-member Committee comprising 11 representatives of independent contractors, 4 representatives of the Company Chemists Association and 1 representative of Local Pharmaceutical Services contractors (if any in the LPC area). The Committee represents all 162 pharmacies (77 in Ealing, 39 in Hammersmith & Fulham, and 46 in Hounslow) including 6 distance selling pharmacies.

Hiten Patel Chair	Independent	Roxannes Pharmacy, 51 The Broadway, Greenford, UB6 9PN
Sanjay Patel Vice Chair, Ealing	Independent	Mattock Lane Chemist, St John's Parade, West Ealing, W13 9LL
Kalpesh Chhantbar Vice Chair, H&F	Independent	Globe Pharmacy, 8 Kings Parade, Askew Road, London, W12 9BA
Suraj Varia Vice Chair, Hounslow	Independent	Jade Pharmacy, 317-319 Vicarage Farm Road, TW5 0DR
Anish Dattani, Ealing	Independent	Shah Pharmacy, 13 North Road, Southall, UB1 2LF
Sachin Mehta, Ealing	Independent	Northfield Pharmacy, 30 Northfield Avenue, W13 9RL
Avni Patel, H&F	Independent	Marcus Jones Pharmacy, 96 Old Oak Common Lane, W3 7DA
Sailesh Pindolia, H&F	Independent	Bush Pharmacy, Uxbridge Road, W12 7LL
Ahmed Al-Nagar, Hounslow	Independent	Feltham Pharmacy, 186-188 Uxbridge Road, TW13 5DY
Rachael Patel, Hounslow	Independent	Sabel Pharmacy, 446 Chiswick High Road, W4 5TT
Jasdeep Gorae, Hounslow	Independent	Maswell Park Pharmacy, 6-6A Central Avenue, Hounslow, TW3 2QH
Nana Prempeh	CCA	Boots, Nottingham, NG2 3AA
Avani Malde	CCA	Boots, White City, Westfield, London, W12 7GD
Elaine Percival	CCA	Morrisons, 228-238 High Street, Brentford, TW8 0AB
Nishit Shah	CCA	Morrisons PLC Pharmacy





Member Name	LPC Meeting Attendance
Hiten Patel	6 out of 6
Sanjay Patel	6 out of 6
Kalpesh Chhantbar	4 out of 6
Suraj Varia	3 out of 6
Anish Dattani	6 out of 6
Sachin Mehta	6 out of 6
Avni Patel	4 out of 6
Sailesh Pindolia	3 out of 6
Ahmed Al-Nagar	5 out of 6
Rachael Patel	6 out of 6
Jasdeep Gorae	5 out of 6
Nana Prempeh	4 out of 6
Avani Malde	4 out of 6
Elaine Percival	4 out of 6
Nishit Shah	4 out of 6

Middlesex Pharmaceutical Group

Middlesex Pharmaceutical Group comprises four LPCs - Barnet, Enfield & Haringey; Brent & Harrow; Ealing, Hammersmith & Hounslow; and Hillingdon. Each LPC appoints members to the Middlesex Pharmaceutical Group. The Group acts as a co-ordinating umbrella organisation for the constituent LPCs and appoints a Group Chair (Hiten Patel, Chair Ealing, Hammersmith & Hounslow), Vice-Chair (Shabbir Panju, Chair Brent and Harrow) and Treasurer (Rikin Patel, Vice-Chair Hillingdon).

The LPCs share: a full-time Chief Executive & Secretary [Michael Levitan]; Office Manager and PA to the Chief Executive [Emma Nairn]; part-time Financial Controller [Judi Waldman]; and four part-time pharmacists [Marsha Alter, Shivali Lakhani, Gerald Alexander and Amalin Dutt] who between them provide support to the four LPCs from Monday to Friday, equivalent to just over one day a week per LPC.

EHH Statistics

	2023-24	2024-25
	No of Claims	No of Claims
ABPM	1,841	2,281
BP Clinic Checks	40,023	40,692
Contraception	1,331	4,847
Pharmacy First Clinical Pathways	2,765	32,610

Prescription Statistics

	2023-24	2024-25
Number of Items	27,783,845	22,728,970
Number of Prescriptions	27,966,773	22,908,830
Ave basic cost per Prescription	£7.86	£7.78

Locally Commissioned Services

Ealing
Supervised Consumption
Needle Exchange
London Flu and PPV Vaccination
Emergency Hormonal Contraception
In hours Palliative Care
Out of hours Palliative Care
Transforming community equipment service

Hammersmith
Supervised Consumption
Needle Exchange
London Flu and PPV Vaccination
Emergency Hormonal Contraception
In hours Palliative Care
Out of hours Palliative Care

Hounslow
Supervised Consumption
Needle Exchange
London Flu and PPV Vaccination
Emergency Hormonal Contraception
In hours Palliative Care
Out of hours Palliative Care
Chlamydia Screening
Condom distribution 'C-card' scheme

Market Entry

The table below summarizes the contract applications and changes in Ealing, Hammersmith & Hounslow for the period from 1st April 2024 to 31st March 2025.

ICB/BOROUGH/HWB Application type	Name of purchaser (trading title of previous owner)	Address	Date of notification	Comments deadline	NHS England decision	Final outcome (Start date)
EALING						
TRANSFER	Richard Adams Pharma Limited	92 Elthorne Park Road, Hanwell, W7 2JD	09.04.24		Approved	02.09.24
TRANSFER	Everady Pharma Limited	36 Haven Green, Ealing, London, W5 2NX	19.04.24		Approved	01.06.24
TRANSFER	Medipharmacy Ltd (Lady	223 Lady Margaret Road, Southall,	23.05.24		Approved	24.08.24

	Margaret Pharmacy)	Middlesex, UB1 2PT				
TRANSFER	Metabolic Healthcare Ltd	17 Wadsworth Road, Perivale, Greenford UB6 7JD	23.05.24		Refused 23.05.24	
TRANSFER	Medipharmacy Ltd (Grosvenor House Pharmacy)	147 The Broadway, West Ealing, London, W13 9BE	23.05.24		Approved	24.08.24
TRANSFER	Akhtar Ali	123 The Broadway, Southall, UB1 1LW	03.09.24		Approved	17.12.24
TRANSFER	Lady Margaret Pharmacy	223 Lady Margaret Road, Southall, UB1 2PT	16.09.24		Approved	01.12.24
NEW DS	The Click Health Group Ltd	5 Sabichi House, Wadsworth Road, Perivale UB6 7JD	24.09.24		Approved	04.11.24
TRANSFER	Pharmacy2U Limited	17 Wadsworth Road, Perivale, Greenford UB6 7JD			Approved	04.11.24
NSC RELOCATION	PI-Gen (Ealing) Limited	147 The Broadway, West Ealing, London W13 9BE TO 99 The Broadway, West Ealing, London W13 9BP	03.12.24	17.01.25		
TRANSFER	Midhurst (Hanwell) Ltd	92 Elthorne Park Road, Hanwell, London, W7 2JD	07.01.25		Approved	01.03.25
NSC RELOCATION	PI-Gen (Ealing) Limited	147 The Broadway, West Ealing, London W13 9BE TO 99 The Broadway, West Ealing, London W13 9BP	24.02.25		Approved	31.03.25
TRANSFER	Wellcare Group Ltd	59 Old Oak Common Lane, East Acton, W3 7DD	04.03.25		Approved	07.04.25
NSC RELOCATION	P.rincemount (Trading) Ltd	4 Castle Hill Parade, The Avenue, W13 8JP TO Ground Floor Sinclair House, The Avenue W13 8AG	27.03.25	11.05.25		

H&F						
TRANSFER	Parmay Ltd	Unit 4, 160 North End Road, London, W14 9PR	19.06.2024		Approved	01.08.24
NEW CN	Phantom Medical Ltd	11 Westway, White City, London, W12 0PT	30.10.24	14.12.24		
TRANSFER	Day Lewis Pharmacy	117-121 Wandsworth Bridge Road, Fulham, SW6 2TP	20.01.25			

Hounslow						
NEW UB	K.A.D Limited	Market Parade, Hampton Road West, Feltham, TW13 6AJ	10.05.24			WITHDRAWN 10.07.24
TRANSFER	Total Health Solutions Limited	84 Kingsley Road, Hounslow, TW3 1QA	18.03.25			

NSR RELOCATION: No significant change relocation

NEW DS Excepted application for a new distance selling pharmacy

TRANSFER: Transfer of ownership

NEW UB: Application under the 2013 Regulations for a new contract claiming Unforeseen Benefit

Community Pharmacy EHH

Financial Statements

For the Year Ended 31st March 2025

Independent Assurance Review

We have reviewed the financial statements of Community Pharmacy EHH for the year ended 31 March 2025. The financial reporting framework that has been applied in their preparation follows applicable law and United Kingdom Accounting Standards.

Committee member's responsibility for the financial statement

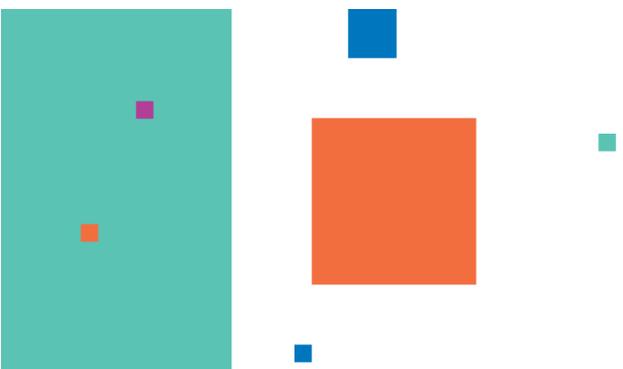
The Committee members are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view.

Scope of the Assurance Review

A review of financial statements in accordance with ISRE 2400 (Revised) is a limited assurance engagement. We have performed procedures primarily consisting of making enquiries of management and others within the entity as appropriate, applying analytical procedures and evaluating the evidence obtained. The procedures performed in a review are substantially less than those performed in an audit conducted in accordance with International Standards on Auditing (UK and Ireland). Accordingly, we do not express an audit opinion on these financial statements.

Accountants

Blick Rotherby Limited
16 Great Queen Street
Covent Garden
London WC2B 5AH
Date: 31/07/2025



Ealing, Hammersmith & Hounslow LPC

Statement of Accounts

1st April 2024 to 31st March 2025

No of Contractors 162 (Ealing: 77) (Hammersmith & Fulham: 39) (Hounslow: 46)

Income	2024/2025	2023/2024
Statutory Levy	£ 269,192.83	£ 269,493.48
Sponsorship	£ -	£ -
Management Fee	£ 1,055.39	£ 3,835.73
Room Hire	£ -	£ -
Ad-Hoc Projects Income	£ 25,859.03	£ 1,168.84
Bank Interest	£ 14.99	£ -
Total income	£296,122.24	£274,498.05
Expenditure		
Rent, Rates, Landlord Service Charge & Utilities	£ 19,734.82	£ 18,164.18
Salaries & Pensions	£ 110,042.20	£ 103,541.68
Insurance: Includes PI Cover, Professional Subscriptions and Registration Fees	£ 519.04	£ 900.79
Ad-Hoc Projects Expense	£ 6,934.32	£ 1,032.93
Computer Support: includes website & data protection	£ 2,482.17	£ 2,477.13
PSNC	£ 101,922.89	£ 86,560.74
PSNC Training	£ -	£ -
Pharmacy London	£ 8,114.94	£ 4,160.41
Meeting expenses LPC	£ 714.00	£ 585.40
Meeting expenses Group	£ 434.05	£ 377.57
Member's expenses LPC	£ 3,480.00	£ 2,231.70
Member's expenses Group	£ 1,609.94	£ 847.18
Office running costs	£ 11,608.82	£ 5,479.01
Bank charges	£ 10.16	£ -60.41
Corporation Tax	£ -	£ -
Total expenses	£267,607.36	£226,298.30
Surplus/deficit	£ 28,514.88	£ 48,199.75

average levy per contractor	£ 1,661.68	£ 1,624.25
average expenses per contractor	£ 1,651.90	£ 1,339.04
Percentage of total MPG contractors:	29.9%	

BANK RECONCILIATION	2024/2025	2023/2024
Opening balance (proportion of MPG account) @ 1st April 24	£129,016.84	£ 79,930.26
Accruals c/f	£ 4,235.45	£ 2,894.32
Received/credits	£ 296,122.24	£ 274,498.05
Costs/debits	£ 267,607.36	£ 226,298.30
Prior year payments b/f	£ 3,181.02	£ 2,007.49
Calculated closing balance @ March 31st 25	£158,586.15	£ 129,016.84
Reserves % age	59%	57%

NOTES:

The following expenses were distributed based on *individual LPC* charges:

Pharmacy London

PSNC

LPC meeting expenses

LPC member expenses

All other expenses below were distributed based on the LPC's percentage share of the Middx Group total number of contractors:

¹ Utilities includes Energy, Water & Council Tax

² Office Running Costs including:

Telephone & broadband

Accountancy, legal costs & financial services

Office equipment & maintenance

Stationery, printing, postage, newspapers & periodicals

Cleaning

Vehicle expenses

Subsistence & staff expenses

Education & training