

EALING, HAMMERSMITH & HOUNSLOW

LOCAL PHARMACEUTICAL COMMITTEE



ANNUAL STATEMENT

2023 / 2024

REVIEW OF THE PERIOD

1st April 2023 - 31st March 2024

**Ealing, Hammersmith & Hounslow Local Pharmaceutical Committee
is a constituent member of the Middlesex Pharmaceutical Group**

**1278 High Road Whetstone London N20 9HH
Tel: 020 8492 0592/0692**

www.middlesexlpcs.org.uk
e-mail: group@middlesexpharmacy.org

The Local Pharmaceutical Committee

In line with other Local Pharmaceutical Committees across England, the MPG LPCs agreed to use for public facing and other communications the logo which appears on the front page of this annual statement. Ealing, Hammersmith & Hounslow LPC is a 16-member Committee comprising eleven representatives of independent contractors (4 Ealing; 3 Hammersmith & Fulham; 4 Hounslow) 1 representative of Local Pharmaceutical Services contractors (if any in the LPC area) and 4 representatives of the Company Chemists Association. The Committee represents all 164 pharmacies in contract with NHS England within the EHH Health and Wellbeing Board Areas (75 in Ealing; 41 in Hammersmith & Fulham; 48 in Hounslow with 6 distance selling pharmacies): -

Boots	16	Superdrug	5
Asda	1	Tesco	7
Morrisons	1	Well Pharmacy	1
Total CCA	(23%) 31	non-CCA	133

There are no chains representing more than 5% of non-CCA contractors across the LPC area. All members are required to complete declarations of interest and to adhere to a code of conduct that includes a confidentiality agreement. During the year under review the Committee met on four occasions virtually by MS Teams. Many members are also represented on several other Committees, some of which are constituted jointly with this LPC. A membership list for the year of the report follows: -

LPC membership 2023-2024

Ealing, Hammersmith & Hounslow Local Pharmaceutical Committee (LPC) is the statutory body representing community pharmacy contractors across the London boroughs of Ealing, Hammersmith & Hounslow. It is our role to represent, support, and promote the interests of community pharmacies at the local level. A key responsibility of Local Pharmaceutical Committees (LPCs) is to provide expert guidance to pharmacy contractors regarding their obligations under the Community Pharmacy Contractual Framework (CPCF). LPCs assist pharmacies in navigating the complexities of NHS contracts, ensuring they understand requirements and adapt to changes, such as new service commissions or adjustments to reimbursement rates. This support is crucial, as the contractual landscape for community pharmacies can be subject to frequent updates and shifts in policy.

MEMBER	CATEGORY	PHARMACY REPRESENTED	Contact tel. no.
Mr.Ahmed Al-Nagar (Hounslow)	Independent	186 - 188 Uxbridge Road, Feltham, TW13 5DY	020 8751 1220
Mr.Kalpesh Chhantbar [V.Chair] (H&F)	Independent	Globe Pharmacy, 8 Kings Pde., Askew Rd., London W12 9BA	020 8740 9899
Mr.Anish Dattanti (Ealing)	Independent	Shah Pharmacy, 13 North Road, Southall, UB1 2LF	020 8574 2700
Mr.Jasdeep Gorae (Hounslow)	Independent	Maswell Park Pharmacy, Central Ave, Hounslow TW3 2QH	020 8755 1909
Ms.Avani Sharad Malde	CCA	Boots UK Ltd., White City, Westfield London W12 7GD	020 8743 8432
Mr.Sachin Mehta (Ealing)	Independent	Northfield Pharmacy,30 Northfield Ave, London W13 9RL	020 8567 2307
Ms. Avni Patel (H&F)	Independent	Marcus Jones Pharmacy, 96 Old Oak Common Lane, W3 7DA	020 8743 3674
Mr.Hiten Patel [Chairman] (Ealing)	Independent	Roxannes Pharmacy,51 The Broadway, Greenford, UB6 9PN	0208 578 2307
Ms.Rachael Patel (Hounslow)	Independent	446 Chiswick High Road, Chiswick, W4 5TT	020 8995 6277
Mr.Sanjay Patel [V.Chair] (Ealing)	Independent	Mattock Lane Chemist, St. John's Pde, West Ealing W13 9LL	020 8567 9153
Ms.Elaine Percival	CCA	Morrisons, 228-238 High Street, Brentford, TW8 0AB	020 8568 2579
Mr.Sailesh Pindola (H&F)	Independent	Bush Pharmacy, Uxbridge Rd. London W12 7LL	020 8743 9254
Mr.Nana Prempeh	CCA	Boots UK Ltd., Nottingham, NG2 3AA	Via LPC office
Mr.Nishit Shah	CCA	Morrisons Supermarkets Ltd, Pharmacy, Pharmacy Area Manager	07976 447824
Mr.Suraj Varia [Vice-Chair] (Hounslow)	Independent	Jade Pharmacy, 317-319 Vicarage Farm Rd, TW5 0DR	020 8570 3579

In April 2023, the LPC held its membership elections, where the following members left the Committee: Robert Curd, Hardevinder Gorae, Svik Patel, Uma Patel and Pritpal Thind. The LPC would like to record its thanks to them all for their contributions over many years to Committee affairs. The following members were elected, or co-opted onto the Committee; Ahmed Al-Nagar, Jasdeep Gorae, Avni Patel, Rachael Patel and Nishit Shah via the CCA. Kalpesh Chhantbar was cop-opted as Vice. Chair of H&F, Sanjay Patel replaced Usha Shah as Vice. Chair of Ealing and Suraj Varia was elected as Vice. Chair of Hounslow. These changes reflect the ongoing evolution of the LPC, with new members bringing fresh perspectives to the Committee.

Member Name	Meeting Attendance
Mr.Ahmed Al-Nagar	3 of 4
Mr.Kalpesh Chhantbar	2 of 4
Mr.Anish Dattanti	4 of 4
Mr.Jasdeep Gorae	3 of 4
Ms.Avani Sharad Malde	3 of 4
Mr.Sachin Mehta	4 of 4
Ms. Avni Patel	2 of 4
Mr.Hiten Patel	4 of 4
Ms.Rachael Patel	4 of 4
Mr.Sanjay Patel	3 of 4
Ms.Elaine Percival	4 of 4
Mr.Sailesh Pindola	3 of 4
Mr.Nana Prempeh	3 of 4
Mr.Nishit Shah	3 of 4
Mr.Suraj Varia	1 of 4

The pharmacy contract

In this annual report, we reflect on an extremely challenging period for community pharmacy, where a recent survey published by The Pharmaceutical Journal showed that two-thirds of pharmacies in England are currently operating at a loss. The survey, which reflects the harsh economic realities facing the sector, reveals that pharmacies are struggling with increasing overheads and insufficient funding from NHS contracts. As we reach the very end of the 5-year Community Pharmacy Contractual Framework the appearance of the landscape has changed significantly from some years ago. Some pharmacy closures, with Lloyds pharmacy removing themselves from our sector entirely and with some consolidations and mergers across the Middlesex Group of LPCs which we serve. The LPC Committee members and officers have resolved to be steadfast in their commitment to the communities we are serving.

With the rising costs of running a pharmacy, including staff wages, rent, and utilities, many pharmacies are finding it difficult to maintain profitability and sustain their services. Despite these adversities, contractors in Ealing, Hammersmith & Hounslow have worked relentlessly to provide crucial services to their patients. The outstanding work, dedication, and courage of each one of our contractors has been exemplary.

As the voice of community pharmacy in Ealing, Hammersmith & Hounslow, our role in supporting contractors and championing the sector has never been more vital. We remain steadfast in our efforts to advocate for fair funding and secure improved financial support for pharmacies, especially as government and NHS bodies continue to underfund community pharmacy services.

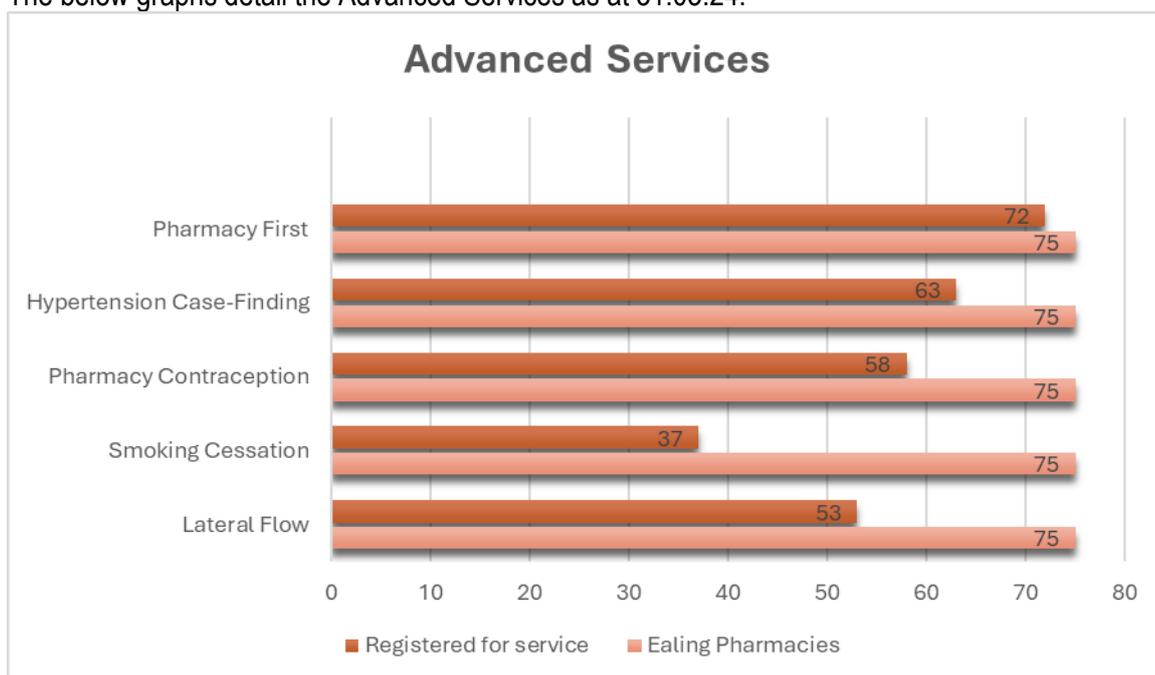
Over the last 12 months, we have made great strides in improving the quality of service delivered by community pharmacies, securing additional funding for essential services, and strengthening our relationships with key stakeholders. We have remained focused in ensuring that our pharmacies continue to serve their communities with excellence and innovation, despite intense difficulties. Looking ahead, we are committed to furthering the integration of community pharmacies into Primary Care Networks and the developing Integrated Neighbourhood Teams while supporting our members as they navigate ongoing challenges.

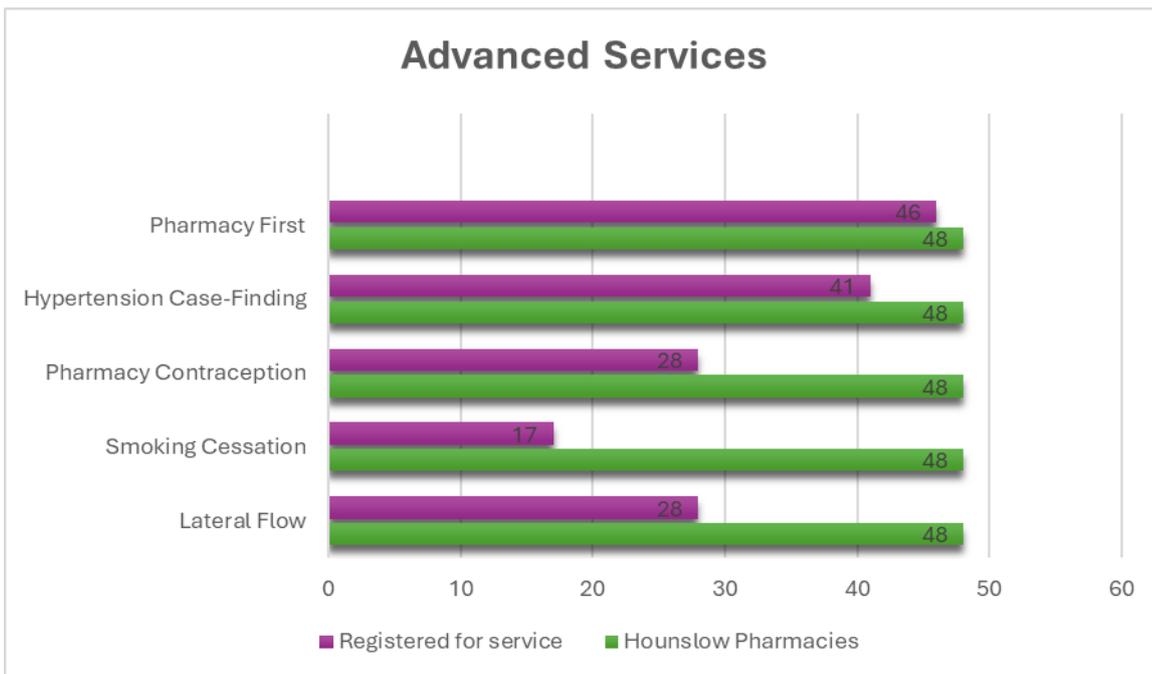
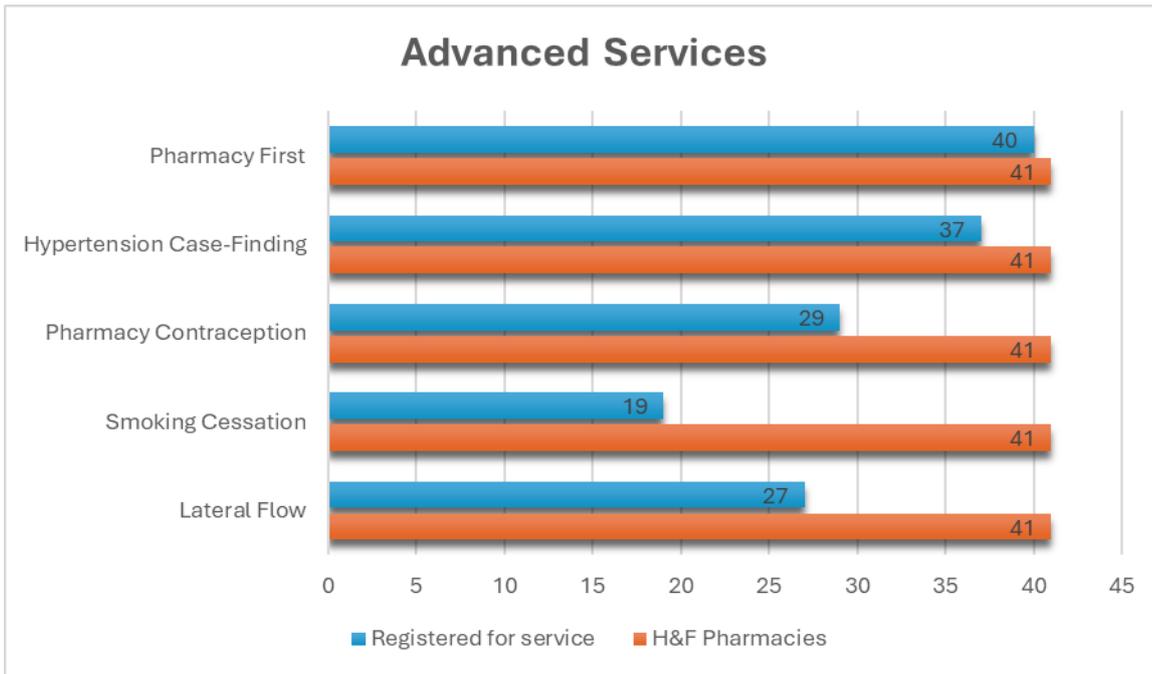
Our office team has supported you through hundreds of your questions/queries weekly by phone, email and WhatsApp. We have worked hard to support you with essential regulatory and practical areas of community pharmacy practice in the form of relevant resources and updates. We have developed regular newsletters incorporating important current and local matters as well as deadline reminders, to support your contractual commitments.

In response to the fast-tracked rollout of Pharmacy First by NHSE, the LPC office team worked tirelessly and efficiently, to procure appropriate training, including the use of an otoscope for otitis media, to support you in delivering this landmark service. Training for 430 community pharmacists was arranged, covering the seven new clinical pathways. Additional training was arranged for both tiers of the new pharmacy contraception service. The LPC notified Local LMCs through our colleagues at London Wide LMCs about the launch of Pharmacy First. Support for GP practices continues in the current year, focusing on practices with low or no recorded GP referrals to community pharmacies.

The LPC office has advised our contractors on numerous issues such as pharmacy opening hours reduction process, submission of Pharmacy Quality Scheme (PQS), answering Community Pharmacy Assurance Framework (CPAF) related queries, Controlled Drug destruction, medical waste management, drug shortages, technical issues such as NHSMail, third party platforms, smartcard and many other contractual matters. The LPC has supported contractors with service delivery related queries such as for COVID-19 vaccination programme, lateral flow device service, flu vaccination support, hypertension case finding, contraception service and now the recently launched Pharmacy First. We continue to work with secondary care colleagues to implement the Discharge Medicines Service (DMS) and the smoking cessation service (transfer of care). Pharmaceutical Needs Assessments are very important documents and will continue to be supported by the LPC. A new PNA is being written in the coming year and requests for information should be supported by contractors.

The below graphs detail the Advanced Services as at 31.03.24.





Our team has dedicated significant effort to developing an online stock tracking system for all pharmacies involved in the In Hours Palliative Care scheme. Additionally, we have designed clear, informative laminated posters for display within the dispensaries, providing essential support to the teams working there.

The tables below outline the Locally Commissioned Services available in Ealing, Hammersmith & Hounslow.

Ealing Locally Commissioned Services

Supervised Consumption

Needle Exchange

Emergency Hormonal Contraception

In hours Palliative Care

Out of hours Palliative Care

Transforming community equipment service

H&F Locally Commissioned Services

Supervised Consumption

Needle Exchange

Emergency Hormonal Contraception

In hours Palliative Care

Out of hours Palliative Care

Hounslow Locally Commissioned Services

Supervised Consumption

Needle Exchange

Emergency Hormonal Contraception

In hours Palliative Care

Out of hours Palliative Care

Chlamydia Screening

Condom distribution 'C-card' scheme

The London Flu and PPV Vaccinations services are commissioned by NHS England.

SSPs are a potential way to help pharmacies to manage any serious shortages of medicines that may occur, without needing to refer patients back to prescribers. It is important to note that although legislation permits the issuing of SSPs from 1st July 2019, an SSP will only be considered and issued if there is a serious shortage of a specific medicine.

If, in the Secretary of State for Health and Social Care's opinion, there is, or may be, a serious shortage of a medicine or appliance then he or she may consult, for instance with medical experts, and decide to issue an SSP. The SSP will specify an alternative product or quantity that may be supplied (an alternative strength or formulation, or generic or therapeutic alternative or less of the product) by community pharmacies. Community pharmacy contractors must consider the SSP and, if, in the supervising pharmacist's opinion – exercising his or her professional skill and judgment – the alternative product or quantity is reasonable and appropriate for the patient, they may supply the alternative product or quantity (only as specified in the SSP and subject to any conditions in the SSP), provided that the patient consents/agrees to the alternative SSP supply.

Contract applications and changes

The table below summarizes the contract applications and changes in Ealing, Hammersmith & Hounslow for the period from 1st April 2023 to 31st March 2024.

ICB/BOROUGH Application type	Name of purchaser (trading title of previous owner)	Address	Date of notification	Comments deadline	NHS England decision	Final outcome (Start date)
EALING						
CONSOLIDATION	Site 1: Wellcare Pharmacy, 155 High Street, Acton, W3 6LP(continuing)	Boots Pharmacy, 17 The Oaks Shopping Centre, High Street, Acton W3 6RE (closing) closing following simultaneous transfer of ownership to Wellcare Group Ltd	19.04.23		Approved 22.06.23	12.08.23
TRANSFER	Remedy Pharm Ltd (Touchwood)	Hanwell Health Centre, 20 Church Road, Hanwell W7 1DR	25.05.23		Approved	18.09.23
NEW DS	Signature Healthcare Services Ltd	Unit 9, Concorde Road, London, W3 0TJ	06.06.23	21.07.23	Granted 25.04.24	28.05.24
TRANSFER	Medaid Healthcare Ltd (Dillons)	17 Church Road, Acton, London, W3 8PU	16.11.23		Approved	03.05.24
TRANSFER	Boots UK Limited	47A-47B Oldfield Circus, Middlesex UB5 4RR	06.03.24			08.04.24
HAMMERSMITH						
CONSOLIDATION	Site 1: Marcus Jones Pharmacy,96 Old Oak Common La., East Acton W3 7DA (continuing)	Site 2: Westway Pharmacy,11 Westway, London W12 0PT (closing)	14.04.23		Approved 03.07.23	07.08.23
TRANSFER	Hammersmith Healthcare Ltd(Hammersmith Pharmacy)	109 Fulham Palace Road, Hammersmith W6 8JA	03.07.23		Approved	01.09.23
TRANSFER	FYN Pharma Ltd	3 Margravine Gardens, Barons Court, W6 8RL	19.02.24			03.06.24
HOUNSLOW						
NSC RELOCATION	Canary Trading Company Limited	84 Kinglsey Road, Hounslow, TW3 1QA	22.09.23			01.08.24
TRANSFER	Bhogals (Heston) Ltd	48 Vicarage Farm Road, Heston, Middlesex, TW5 0AB	18.01.24			03.07.24
TRANSFER	Jasins Dispensing Chemist	18 St Johns Road, Isleworth, TW7 6NW	07.03.24			03.07.24
TRANSFER	Pillhub Ltd	380 Staines Road, Bedfont, TW14 8BT	08.01.24			08.04.24

NSR RELOCATION: No significant change relocation

TRANSFER: Transfer of ownership

CONSOLIDATION: Consolidation of pharmacies

NEW DS Excepted application for a new distance selling pharmacy

Middlesex Pharmaceutical Group

Each of the Middlesex LPCs (Brent & Harrow; Ealing, Hammersmith & Hounslow; Hillingdon; Barnet, Enfield & Haringey) appoints members (normally the Chairman, Vice-Chairman and one other member) to the Middlesex Pharmaceutical Group. The Group acts as a co-ordinating umbrella organisation for the constituent LPCs and appoints its own Chairman (Hiten Patel, Chairman, Ealing, Hammersmith & Hounslow LPC), Vice-Chairman (Shabbir Panju, Chairman, Brent and Harrow LPC) and Group Treasurer (Rikin Patel, Vice -Chairman, Hillingdon LPC). The LPCs share a Chief Executive & Secretary (Michael Levitan), Office manager and PA to the Chief Executive (Emma Nairn), part time Finance Controller (Judi Waldman), part-time consultant pharmacist (Gerald Alexander), part time Operational Support and Service Development Clinical Pharmacists (Marsha Alter and Shivali Lakhani). Vasundra Tailor who was a part time consultant pharmacist took retirement in March 2023. Reena Shah resigned as part time Secretarial Assistant in June 2023. All staff members work from the one secretariat office in Whetstone.

Ealing, Hammersmith & Hounslow LPC

Statement of Accounts

1st April 2023 to 31st March 2024

No of Contractors 164 (Ealing: 75) (Hammersmith & Fulham: 41) (Hounslow: 48)

Income	2023/2024	2022/2023	BANK RECONCILIATION	2023/2024	2022/2023
Statutory Levy	£ 269,493.48	£ 204,191.88	Opening balance (proportion of MPG account) @ 1st April 23	£ 79,930.26	£ 61,709.21
Sponsorship	£ -	£ -	Accruals c/f	£ 2,894.32	£ 2,007.49
Management Fee	£ 3,835.73	£ 5,061.90	Received/credits	£ 274,498.05	£216,868.58
Room Hire	£ -	£ -	Costs/debits	£ 226,298.30	£196,004.39
Ad-Hoc Projects Income	£ 1,168.84	£ 7,614.80	Prior year payments b/f	£ 2,007.49	£ 4,650.63
Bank Interest	£ -	£ -	Calculated closing balance @ March 31st 24	£129,016.84	£ 79,930.26
Total income	£274,498.05	£216,868.58	Reserves % age	57%	41%
Expenditure					
Rent, Rates, Landlord Service Charge & Utilities	£ 18,164.18	£ 16,811.83			
Salaries & Pensions	£ 103,541.68	£ 120,818.16			
Insurance: Includes PI Cover, Professional Subscriptions and Registration Fees	£ 900.79	£ 754.06			
Ad-Hoc Projects Expense	£ 1,032.93	£ 2,353.14			
Computer Support: includes website & data protection	£ 2,477.13	£ 3,125.56			
PSNC	£ 86,560.74	£ 38,586.00			
PSNC Training	£ -	£ -			
Pharmacy London	£ 4,160.41	£ -			
Meeting expenses LPC	£ 585.40	£ -			
Meeting expenses Group	£ 377.57	£ 868.94			
Member's expenses LPC	£ 2,231.70	£ 1,905.00			
Member's expenses Group	£ 847.18	£ 2,518.37			
Office running costs	£ 5,479.01	£ 8,263.33			
Bank charges	-£ 60.41	£ -			
Corporation Tax	£ -	£ -			
Total expenses	£226,298.30	£196,004.39			
Surplus/deficit	£ 48,199.75	£ 20,864.19			
average levy per contractor	£ 1,643.25	£ 1,283.25			
average expenses per contractor	£ 1,379.87	£ 1,159.79			
Percentage of total contractors:	30.2%				

NOTES:

The following expenses were distributed based on individual LPC charges:

Pharmacy London

PSNC

LPC meeting expenses

LPC member expenses

All other expenses below were distributed based on the LPC's percentage share of the Middx Group total number of contractors:

1 Utilities includes Energy, Water & Council Tax

2 Office Running Costs including:

Telephone & broadband

Accountancy, legal costs & financial services

Office equipment & maintenance

Stationery, printing, postage, newspapers & periodicals

Cleaning

Vehicle expenses

Subsistence & staff expenses

Education & training

Auditor's Statement

We have examined the Income and Expenditure Account for the year ended 31st March 2024. In our opinion the statement is a fair summary of income and expenditure and is supported by accounts, receipts and other documents maintained by Middlesex Pharmaceutical Group.

The layout of the statement has been amended this financial year to present a surplus for the year and more accurately categorise items of expenditure.

Blick Rothenberg Limited
Chartered Accountants

Blick Rothenberg Limited

16 Great Queen Street
Covent Garden
London WC2B 5AH
Date: 15/09/2024

