

EALING, HAMMERSMITH & HOUNSLOW

LOCAL PHARMACEUTICAL COMMITTEE

ANNUAL STATEMENT

2022 / 2023

REVIEW OF THE PERIOD

1st April 2022 - 31st March 2023

**Ealing, Hammersmith & Hounslow Local Pharmaceutical Committee
is a constituent member of the Middlesex Pharmaceutical Group**

**1278 High Road Whetstone London N20 9HH
Tel: 020 8492 0592/0692 Fax: 020 492 0792**

www.middlesexlpcs.org.uk
e-mail: group@middlesexpharmacy.org

The Local Pharmaceutical Committee

Ealing, Hammersmith & Hounslow LPC is a 16-member Committee comprising eleven representatives of independent contractors (4 Ealing; 3 Hammersmith; 4 Hounslow) 1 representative of Local Pharmaceutical Services contractors (if any in the LPC area) and 4 representatives of the Company Chemists Association. The Committee represents all 171 pharmacies in contract with NHS England within the EHH Health and Wellbeing Board Areas (77 in Ealing; 41 in Hammersmith; 53 in Hounslow): -

Boots	19	Superdrug	5
Asda	2	Tesco	7
Lloyds	3	Well Pharmacy	1
Morrisons	1		
Total CCA	(24%) 39	non-CCA	132

There are no chains representing more than 5% of non-CCA contractors across the LPC area. The current LPC constitution was agreed at a Special General Meeting of the LPC on 20th February 2013. The revised constitution became operative from 1st April 2013. Improved corporate governance arrangements were implemented in April 2010. The Committee reviews its corporate governance procedures on a regular basis. All members are required to complete declarations of interest and to adhere to a code of conduct that includes a confidentiality agreement. During the year under review the Committee met on four occasions virtually by Zoom. Many members are also represented on several other Committees, some of which are constituted jointly with this LPC. A membership list for the year of the report follows: -

LPC membership 2022-2023

MEMBER	CATEGORY	PHARMACY REPRESENTED	Contact tel. no.
Mr.Kalpesh Chhantbar [V.Chair from 01.23]	Independent	Globe Pharmacy, 8 Kings Pde., Askew Rd., London W12 9BA	020 8740 9899
Mr.Robert Curd (until 31.03.23)	Independent	A.C.Curd Ltd, South St, Isleworth TW7 7AA	020 8560 1770
Mr.Hardevinder Gorae [V.Chair] (member until 31.03.23)	Independent	Maswell Park Pharmacy, Central Ave, Hounslow TW3 2QH	020 8755 1909
Ms.Avani Sharad Malde	CCA	Boots UK Ltd., White City, Westfield London W12 7GD	020 8743 8432
Mr.Sachin Mehta	Independent	Northfield Pharmacy,30 Northfield Ave, London W13 9RL	020 8567 2307
Mr.Hiten Patel [Chairman]	Independent	Roxannes Pharmacy,51 The Broadway, Greenford, UB6 9PN	0208 578 2307
Mr.Sanjay Patel [V.Chair from 01.23]	Independent	Mattock Lane Chemist, St. John's Pde, West Ealing W13 9LL	020 8567 9153
Mr Svik Patel (until 31/03/2023)	Independent	Azchem Pharmacy, 258 Twickenham Road, Middx., TW7 7DT	020 8892 3704
Mr.Uma Patel (until 31/03/2023)	Independent	Dunn's Chemist, 740 Bath Road, Cranford, Hounslow TW5 9TY	020 8759 0553
Ms.Elaine Percival	CCA	Morrisons, 228-238 High Street, Brentford, TW8 0AB	020 8568 2579
Mr.Sailesh Pindola	Independent	Bush Pharmacy, Uxbridge Rd. London W12 7LL	020 8743 9254
Mr.Nana Prempeh	CCA	Boots UK Ltd., Nottingham, NG2 3AA	Via LPC office
Vacancy not filled	CCA		
Vacancy not filled	Independent		
Mrs. Usha Shah [Vice-Chair] (member until 01.23)	Independent	Alpha Chemist, Church Rd, Northolt UB5 5AU	020 8845 5793
Mr. Pritpal Thind [Vice-Chair] (member until 01.23)	Independent	Caregrange Pharmacy,9 Goldhawk Rd, London	020 8740 9443

During the year under review there have been two unfilled member vacancies.

The pharmacy contract

In this annual report, we look back on a challenging period that community pharmacy has endured. The pandemic left community pharmacy struggling to cope on many levels including the aspects mentioned in last year's report of personal, professional, financial, mental and health perspectives. Additionally, the implementation of new services against the backdrop of reduced funding and severe medicine shortages, workforce difficulties have added to the burden for community pharmacy to cope with the everyday work of running a community pharmacy. Capacity is stretched and looking forward to a new NHS community pharmacy contract it will be up to CPE to negotiate a new and good contract, if not, community pharmacy's capacity is going to be tested to the limit.

The LPC's challenge is to support pharmacy teams to return to normal activity. Our work in 2023-24 and beyond is influenced by the demands placed on community pharmacy by NHSE.

Community pharmacy contractors have delivered for our patients and the NHS. Pharmacy teams have performed to the highest standards of patient care, in most difficult conditions. Community Pharmacy can be proud that we are the healthcare professionals with the very best access to our services. Contractors and all staff in the community pharmacy sector have provided outstanding patient care, making decisions in the best interests of the pharmacy team and patients by using good professional judgement and taking a pragmatic approach to pharmacy practice. This outstanding work, dedication, and courage of each one of our contractors has been exemplary. The LPC continues to work tirelessly on contractor's behalf. The LPC consulted and worked with our local commissioners, ICSs, and Local Authorities, to help reduce any related changes in service that might damage the pharmacy businesses. Throughout these challenging times the LPC continued to promote and support community pharmacy contractors locally to represent your interests, also providing you with the resources and support required to address the difficulties you have faced.

Our team has supported you through hundreds of your questions/queries weekly by phone and email. We have worked hard to support you with essential regulatory and practical areas of community pharmacy practice in the form of relevant resources, updates, patient safety, risk assessments, flu service, Pharmacy Quality Scheme, and Controlled Drugs. We are here to continue to support you during 2023 and beyond. A major issue affecting contractors in 2022-2023 continues to be workforce retention and recruitment of pharmacy staff. Likewise, recruitment and retention of pharmacists in the community pharmacy network has been exacerbated because many pharmacists have been recruited to join PCNs as pharmacist advisors and to GP practices. Pharmacies finding locum cover has added extra pressure to running community pharmacies. The LPC office has advised our contractors how to make application to reduce hours to NHSE&I when necessary. The LPC has provided help and communications to contractors to assist the submission of claims to the Pharmacy Quality Scheme (PQS). The LPC has supported contractors with COVID-19 vaccination programme – community pharmacy involvement, COVID-19, contractual matters, flu vaccination support, PQS support, dealing with drug shortages. We continue to work with primary and secondary care colleagues to implement the GP Community Pharmacist Consultation Service (GPCPCS) and the Discharge Medicines Service (DMS) from secondary care.

The Middlesex Group staff members have recorded all the PCNs within each LPC Borough area, including all the surgeries within each PCN. They continue to help pharmacies within a PCN area to help them consider to which an individual pharmacy needed to be aligned. From each group of aligned pharmacies to each individual PCN, the office has helped lead pharmacists to work as closely as possible with Clinical Directors of PCNs.

A mix of Local Enhanced Public Health and Pharmacy Services are provided across Ealing, Hammersmith & Hounslow LPC area by pharmacy contractors. Emergency hormonal contraception (EHC) as part of sexual health services is commissioned by the Public Health departments of the Local Authorities, as are needle exchange services and sharps disposal, supervised consumption of opiates. Public holiday rotas and vaccination services have been commissioned by NHS England. The Out of Hours Palliative Care Medicines Rota Scheme continues to be available across Ealing and Hounslow pharmacies. The LPC continues to organise the out of hours palliative care service across Ealing and Hounslow in conjunction with the out of hours provider Care-UK. New contractors are routinely invited to participate.

The Middlesex Group Executive Team use the data available in the PNAs to answer routine enquires from our contractors and commissioners over aspects of service provision. The Pharmaceutical Needs Assessments (PNAs) for each of the Boroughs of Ealing Hammersmith and Hounslow areas represent an accurate picture of pharmaceutical provision within these borough areas and how that provision meets the needs of people in this locality. The LPC relies on the PNA data to respond to new applications for Market Entry (formerly Control of Entry). The PNA describes pharmaceutical services within these boroughs as adequate. Applications and changes of pharmacies are described under the "Contract Applications and Changes" section of this report. The most recent PNAs were published in October 2022. The LPC team were very much involved in helping the Local Authority by being consulted in the production of the PNAs. The LPC occupied a place on Steering Groups set up by each local authority to develop the most up to date PNA. The PNAs help inform the Middlesex Group Executive Team to respond on behalf of the various committees to new applications for contract. Further information can be obtained by direct application to the LPC office. The LPC supports existing contractors by providing opinion to contract applications. The LPC's Chief Executive responds on behalf of the LPC to contract applications to NHS England and to the *FHS Appeal Unit at NHS Litigation Authority*. This activity has always been a major function of the LPC and as such the office has endeavoured to assist contractors with information and advice in relation to new contract applications and applications for relocation.

The Ealing, Hammersmith, and Hounslow LPC, through the Middlesex Group, endeavours to maintain and support community pharmacy contractors in delivering high quality services to their patients and the public. Pharmacy-based local services are often considered to be *necessary services or relevant services* within the context of the PNAs. It is stated in the 2022 PNAs that the distribution and access to pharmaceutical services provided as essential services within the NHS contractual framework by community pharmacies in the Boroughs of the LPC area, meet the needs of the resident population within these Boroughs. The likelihood of a similar statement in all three Borough PNAs is very strong. The Chief Executive regularly communicates with contractors advising them to check their supplementary hours in order that they may give 35 days' notification of closure should a Bank Holiday or part of Christmas Holiday fall when there is little need to open. The LPC's continuing strategy for our contractors has been to help improve local pharmacy and public health services by implementing, where possible, new innovative services through community pharmacies. The LPC is continuing to work hard to maintain existing services. The LPC will endeavour to seek and implement new services where possible, through community pharmacies. The most successful example has been that the Middlesex Group of LPCs has collaborated with colleagues in Pharmacy London and with Public Health in NHS England London Area Team to establish and now maintain a successful Flu Vaccination Service across all London Boroughs. This service is now a national advanced service, but elements of the vaccination service such as pneumonia vaccinations are still managed locally by the LPCs in the London Vaccination service. The office receives many enquiries about the service detail from contractors during the season. This service for those participating contractors provided circa some 617,506 flu vaccinations across London as part of the National Influenza Vaccination Programme within Community Pharmacy which provided 5,007,578 in the period until the vaccination season had ended at the end of March 2023. Across London pneumonia vaccinations were carried out in community pharmacies too. There were 2,346 PPV vaccinations in London in the same period. Considerable growth had been achieved in flu vaccinations numbers by community pharmacy. The work of the LPC over several years has led to the use of community pharmacy for Covid-19 Vaccination, which has assisted the national

effort and the local primary care response to Covid vaccination. The Executive Team at the Middlesex Office has put in the hard work and effort into maintaining a successful and increasing service. NHS pharmacy contract monitoring responsibility resides with the London Area Team of NHS England. The LPC has often helped contractors meet their contractual obligations by providing advice as to how to complete the annual CPAF questionnaire sent out to all contractors by NHS England. The LPC has made appropriate representations to the Area Team. The LPC will continue to support and encourage our contractors. The LPC has continued to check realistic service fees and negotiate reasonable terms of service with local commissioners. Community pharmacy, however, will respond to future challenges in providing innovative and demonstrable services which meet the current NHS criteria. The LPC will continue to support and encourage our contractors. The NHS pharmacy contract monitoring responsibility resides with the London Area Team of NHS England.

Contract applications and changes

In Ealing, an application from Elite Medica Ltd was made to NHSE&I in December 2020 for a new distance selling pharmacy to open at premises located at 107 IGG House Oldfield Lane North Greenford UB6 0AL. NHSE granted permission to the application in September 2021, the pharmacy finally opened in August 2022. An application for a new distance selling pharmacy was received by NHSE&I from Clinica Private Healthcare Ltd of 163-165 Uxbridge Road Ealing London W13 9AA. The application was made under the 2013 regulations claiming to meet an identified current need. A private pharmacy was already in existence at these premises. NHSE&I refused the application in September 2022. An application for a new distance selling pharmacy was received by NHSE&I in September 2022 from Pillsorted Ltd of 1 Kendal Court Kendal Avenue, Park Royal Acton London W3, Th application has been granted by NHSE&I in January 2023, but by the year end of this annual report the LPC is still awaiting notification that the business is open. An application for a new distance selling pharmacy was received by NHSE&I in January 2023 from The Click Health Group Ltd of 5 Sabichi House Wadsworth Road, Perivale, UB6 7JD. Within the period of the annual report the LPC has learned no more from NHSE&I as to whether progress on opening has taken place. Transfer of ownership of Alpha Pharmacy at 480 Church Road, Northolt, UB5 5AU to Ravalia Pharm Ltd in January 2023 following a successful application to NHSE&I in November 2022. Ownership of Lloydspharmacy at 1 Crown Street Acton, W3 8SA transferred to Pyramid Pharma Ltd on the 1st of April 2023 following a successful application to NHSE&I in January 2023. The Boots Pharmacy at 5 Haydock Green Northolt UB5 4AP ABP transferred ownership to Wellcare (Northolt) Ltd in February 2023 following a successful application to NHSE&I in January 2023. Ownership of SR Pharmacy at 155 High Street, Acton, London, W3 6LP successfully transferred on 1st April 2023 to Wellcare Group Ltd following application to NHSE&I in January 2023. In Hammersmith and Fulham, in July 2022 Hamllins Pharmacy at 73 Bloomfontain Road W12 7DA applied to NHSE&I for permission to move premises under the No Significant Relocation regulations. The intended premises are at Unit 2 Cranston Court 56 Bloomfontain Road W12 7DH. The application to move premises has been approved by NHSE&I but within the year of this annual report the move has not taken place. Transfer of ownership of Westway Pharmacy at 11 Westway W12 OPT took place to Avni Ltd in February 2023 following a successful application to NHSE&I in October 2022. We understand that this site may be consolidated with Marcus Jones Pharmacy in due course within 2023. There was an application from Rightangled Ltd to NHSE&I in October 2022 to open a new distance selling pharmacy from 32 Galena Road London W6 0LT, to date we have had no further information on this application from NHSE&I. In Hounslow, during February 2022 Boots the Chemist Ltd applied to NHSE&I to seek the consolidation of two of their pharmacy sites. Site No1 it was proposed would continue trading from 138 The Centre Feltham TW13 4BS. Site No 2 it was proposed would close at Boots the Chemist Ltd at 76 The Centre Feltham TW13 4BH. The LPC has learned that the closure of the No 2 site took place on 19th March 2022. In November 2022 WM Morrisons Supermarkets Ltd Pharmacy at 228-238 High Street TW8 0JG applied to NHSE&I for permission to move premises under the No Significant Relocation regulations. The intended premises are at 127 High Street Brentford, London TW8 8EW. The application to move premises was approved by NHSE&I in May 2023 outside the year of this annual report.

Ealing, Hammersmith & Hounslow prescription statistics 2022-2023

1	Number of items	26,038,125	7	Percentage discount of basic price	7.48%
	England 2022-23	1,078,128,472		England 2022-23	6.63%
2	Number of prescriptions (fees)	26,212,289	8	Net cost including container payment* £p	189,348,425.61
	England 2022-23	1,092,228,515		England 2022-23	8,453,164,914.64
3	Total of basic prices £ p	203,866,646.29	9	Average net cost per prescription (8/2) £ p	7.22
	England 2022-23	9,024,214,410.10		England 2022-23	7.74
4	Average basic cost per prescription (3/2) £ p	7.78	10	Fees £ p	38,036,040.81
	England 2022-23	8.26		England 2022-23	1,707,057,037.79
5	Total discount £ p	15,252,374.69	11	Average fee per prescription £ p	1.45
	England 2022-23	598,419,186.18		England 2022-23	1.56
6	Average discount per prescription (5/2) £ p	0.58	12	Payment for consumables ** £ p	325,032.28
	England 2022-23	0.55		England 2022-23	13,543,633.19

*Including container payment and out of pocket expenses. **Payment for consumables formerly container allowance

Middlesex Pharmaceutical Group

Each of the Middlesex LPCs (Barnet, Enfield & Haringey; Brent & Harrow; Ealing, Hammersmith & Hounslow; Hillingdon) appoints members (normally the Chairman, Vice-Chairman and one other member) to the Middlesex Pharmaceutical Group. The Group acts as a co-ordinating umbrella organisation for the constituent LPCs and appoints its own Chairman (Hiten Patel, Chairman, Ealing, Hammersmith & Hounslow LPC), Vice-Chairman (Shabbir Panju, Chairman, Brent and Harrow LPC) and Group Treasurer (Robert Curd, member, Ealing, Hammersmith & Hounslow LPC). During the year, the Group appointed a joint Treasurer to take over the position when Mr Robert Curd intended to stand down from LPC duties at the end of the current year. The LPCs share a Chief Executive & Secretary (Michael Levitan), Office manager and PA to the Chief Executive Emma Nairn, part time Finance Controller (Judi Waldman), part time Secretarial Assistant (Reena Shah) and part-time consultant pharmacists Gerald Alexander and Vasundra Tailor, part time Liaison and Engagement Clinical Development Pharmacist Subrina Ramdarshan who left the Group in August 2022. We are assisted by two part time pharmacist colleagues Mrs Marsha Alter and Mrs Shivali Lakhani whose duties include research for NIHR (National Institute of Health Research). All staff members work from the one secretariat office in Whetstone.

Pharmacy London

The Middlesex Group of LPCs are founder members of Pharmacy London (PL) which is a forum of the Local Pharmaceutical Committees who represent London's community pharmacies. The Association was formed to give London LPCs the opportunity to exchange matters of interest together, on a regular basis, to take a strategic view of the development and implementation of pharmaceutical services across London. Pharmacy London discuss operational matters that promote good practice. Between them, Pharmacy London represents approximately 1460 pharmacies, except for a part of East London. As London accounts for nearly 15% of the population of England and its pharmacies dispense tens of millions of prescriptions, Pharmacy London sees itself as representing the most accessed healthcare professionals in the health economy. Services delivered from community pharmacy across the city have evolved over the past 20 years to become an essential part of the NHS and Public Health infrastructure, providing Londoners with quality healthcare provision where and when they need it. Each London LPC appoints two members to the Forum, usually the Secretary, Chairman and/or Vice-Chairman. Pharmacy London meets around six times a year in a variety of locations and online. Normally sponsorship helps meet the costs of Pharmacy London meetings. The elected Chairman for PL is Mr. Raj Matharu; he is the CEO of Bexley Bromley Greenwich LPC. PL's CEO and Secretary is Mr Amit Patel. The Treasurer is Michael Levitan, Chief Executive and Secretary to the Middlesex Group of LPCs.

Financial matters

Ealing, Hammersmith & Hounslow LPC

Statement of Accounts

1st April 2022 to 31st March 2023

No of Contractors 171 (Ealing: 77) (Hammersmith & Fulham: 41) (Hounslow: 53)

Income	2022/2023	2021/2022	BANK RECONCILIATION	2022/2023	2021/2022
Statutory Levy	£204,191.88	£204,191.57	Opening balance (proportion of MPG account) @ 1st April 22	£ 62,278.65	n/a
Sponsorship	£ -	£ 176.54	Accruals c/f	£ 2,026.02	n/a
Management Fee	£ 5,097.99	£ 3,851.43	Received/credits	£216,958.97	n/a
Room Hire	£ -	£ -	Costs/debits	£197,113.22	n/a
Ad-Hoc Projects Income	£ 7,669.09	£ 7,996.74	Prior year payments b/f	£ 4,693.54	n/a
Bank Interest	£ -	£ -	Calculated closing balance @ March 31st 23	£ 79,456.87	n/a
Total income	£216,958.97	£216,216.28	Reserves % age	40%	
Expenditure					
Rent, Rates, Landlord Service Charge & Utilities	£ 16,931.70	£ 17,100.10			
Salaries & Pensions	£121,679.61	£122,694.50			
Insurance: Includes PI Cover, Professional Subscriptions and Registration Fees	£ 759.44	£ 1,203.71			
Ad-Hoc Projects Expense	£ 2,369.92	£ 2,071.35			
Computer Support: includes website & data protection	£ 3,147.85	£ 2,226.79			
PSNC	£ 38,586.00	£ 39,680.49			
PSNC Training	£ -	£ -			
Pharmacy London	£ -	£ -			
Meeting expenses LPC	£ -	£ -			
Meeting expenses Group	£ 875.14	£ 592.52			
Member's expenses LPC	£ 1,905.00	£ 2,240.00			
Member's expenses Group	£ 2,536.32	£ 294.23			
Office running costs	£ 8,322.25	£ 9,569.80			
Bank charges	£ -	£ -			
Corporation Tax	£ -	£ -			
Total expenses	£197,113.22	£197,673.49			
Surplus/deficit	£ 19,845.74	£ 18,542.79			
average levy per contractor	£ 1,194.10	£ 1,279.39			
average expenses per contractor	£ 1,152.71	£ 1,169.67			
Percentage of total contractors:	30.5%				
NOTES:					
The following expenses were distributed based on individual LPC charges:					
Pharmacy London					
PSNC					
LPC meeting expenses					
LPC member expenses					
All other expenses below were distributed based on the LPC's percentage share of the Middx Group total number of contractors:					
1 Utilities includes Energy, Water & Council Tax					
2 Office Running Costs including:					
Telephone & broadband					
Accountancy, legal costs & financial services					
Office equipment & maintenance					
Stationery, printing, postage, newspapers & periodicals					
Cleaning					
Vehicle expenses					
Subsistence & staff expenses					
Education & training					

Blick Rothenberg Limited

Blick Rothenberg Limited
Chartered Accountants

16 Great Queen Street
Covent Garden
London WC2B 5AH
Date: 16/08/2023

