

**BRENT & HARROW**  
**LOCAL PHARMACEUTICAL COMMITTEE**

**ANNUAL STATEMENT**  
**2022 / 2023**

**FOR THE PERIOD**

**1<sup>st</sup> April 2022 - 31<sup>st</sup> March 2023**

**Brent & Harrow Local Pharmaceutical Committee  
is a constituent member of the Middlesex Pharmaceutical Group**

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## The Local Pharmaceutical Committee

Brent & Harrow LPC is a 13-member Committee comprising 10 elected representatives of independent contractors (5 each from Brent and Harrow), 2 representatives of the Company Chemists Association, and 1 representative of employee pharmacists working for Brent or Harrow contractors. The Committee represents all 142 pharmacies (82 in Brent; 60 in Harrow) including 11 distance selling pharmacies, in contract with NHS England: -

Boots	7	Well Pharmacy	1
Asda	3	Superdrug	1
Lloyds	4		
Morrisons	1	Tesco	3
<b>Total CCA</b>	<b>20 (14%)</b>	<b>non-CCA</b>	<b>122</b>

There are no chains representing more than 5% of non-CCA contractors across the LPC area. The LPC constitution was amended at a Special General Meeting of the LPC on 20<sup>th</sup> February 2013. The revised constitution became operative from 1<sup>st</sup> April 2013. Improved corporate governance arrangements were implemented in April 2010. All members are required to complete declarations of interest and to adhere to a code of conduct that includes a confidentiality agreement. The Committee met on three occasions last year in virtual meetings by Zoom. Many members are also represented on several other Committees, some of which are constituted jointly with the LPC. A membership list for the year of the report can be found below.

### LPC membership 2022-2023

MEMBER	CATEGORY	PHARMACY REPRESENTED	Contact tel. no.
Mrs. Stephanie Bancroft	Employee	Boots UK 129 Waxwell Lane Pinner HA5 3EP	0208 866 3731
Ms. Shaheen Bhatti	CCA	Superdrug Ltd, 297-301 Station Rd, Harrow, HA1 2TA	020 8863 0722
Mr. Shabbir Panju [Chairman]	Independent	Dubison Ltd, 168 Church Road, Willesden NW10 9NH	020 8459 7360
Mr. Alakh Patel	Independent	Carters Chemist, 24 Bridge Street, HA5 3JF	020 8866 0053
Mr. Anish Patel	Independent	S&S Chemists, 23 Hillside, London NW11 8LY	020 8965 3562
Ms. Avni Patel (from July 2022)	Independent	Wellcare Ltd. 157-159 Greenford Road Harrow HA1 3QN	0208 864 9311
Mr. Birju Patel	Independent	Stratwicks Ltd, 240 Northolt Rd., South Harrow HA2 8DU	020 8864 1183
Mrs. Hema Patel	Independent	Leigh Pharmacy, 278 Church Lane, Kingsbury, NW9 8LU	020 8205 6729
Mr. Sunil Patel	Independent	Hyperchem, 34 Salisbury Rd. Queen's Park, NW6 6NL	020 7328 9158
Mr. Dipesh Patel (until 31/03/2023)	CCA	Boots Ltd, 14 Blacklands Terrace, London, SW3 2SP	Via LPC office
Mr. Sundip Sheth [V.Chair - Brent]	Independent	Carters Chemist, 524-526 High Road, Wembley HA9 7BS	020 8903 4222
Mrs. Lila Thakerar M.B.E.	Independent	Shaftesbury Pharmacy, 5/6 Shaftesbury Pde, HA2 0AJ	020 8864 9436
Mr. Suraj Varia [V.Chair - Harrow] (membership until 31/03/2023)	Independent	Jade Pharmacy, 392-394 Rayners Lane, Pinner, HA5 5DY	020 8866 1400

### The pharmacy contract

In this annual report, we look back on a challenging period that community pharmacy has endured. The pandemic left community pharmacy struggling to cope on many levels including the aspects mentioned in last year's report of personal, professional, financial, mental and health perspectives. Additionally, the implementation of new services against the backdrop of reduced funding and severe medicine shortages, workforce difficulties have added to the burden for community pharmacy to cope with the everyday work of running a community pharmacy. Capacity is stretched and looking forward to a new NHS community pharmacy contract it will be up to CPE to negotiate a new and good contract, if not, community pharmacy's capacity is going to be tested to the limit.

The LPC's challenge is to support pharmacy teams to return to normal activity. Our work in 2023-24 and beyond is influenced by the demands placed on community pharmacy by NHSE.

Community pharmacy contractors have delivered for our patients and the NHS. Pharmacy teams have performed to the highest standards of patient care, in most difficult conditions. Community Pharmacy can be proud that we are the healthcare professionals with the very best access to our services. Contractors and all staff in the community pharmacy sector has provided outstanding patient care, making decisions in the best interests of the pharmacy team and patients by using good professional judgement and taking a pragmatic approach to pharmacy practice. This outstanding work, dedication, and courage of each one of our contractors has been exemplary. The LPC continues to work tirelessly on contractor's behalf. The LPC consulted and worked with our local commissioners, ICSs, and Local Authorities, to help reduce any related changes in service that might damage the pharmacy businesses. Throughout these challenging times the LPC continued to promote and support community pharmacy contractors locally to represent your interests, also providing you with the resources and support required to address the difficulties you have faced.

Our team has supported you through hundreds of your questions/queries weekly by phone and email. We have worked hard to support you with essential regulatory and practical areas of community pharmacy practice in the form of relevant resources, updates, patient safety, risk assessments, flu service, Pharmacy Quality Scheme, and Controlled Drugs. We are here to continue to support you during 2023 and beyond. A major issue affecting contractors in 2022-2023 continues to be workforce retention and recruitment of pharmacy staff. Likewise, recruitment and retention of pharmacists in the community pharmacy network has been exacerbated because many pharmacists have been

recruited to join PCNs as pharmacist advisors and to GP practices. Pharmacies finding locum cover has added extra pressure to running community pharmacies. The LPC office has advised our contractors how to make application to reduce hours to NHSE&I when necessary. The LPC has provided help and communications to contractors to assist the submission of claims to the Pharmacy Quality Scheme (PQS). The LPC has supported contractors with COVID-19 vaccination programme – community pharmacy involvement, COVID-19, contractual matters, flu vaccination support, PQS support, dealing with drug shortages. We continue to work with primary and secondary care colleagues to implement the GP Community Pharmacist Consultation Service (GPCPCS) and the Discharge Medicines Service (DMS) from secondary care.

The Middlesex Group staff members have recorded all the PCNs within each LPC Borough area, including all the surgeries within each PCN. They continue to help pharmacies within a PCN area to help them consider to which an individual pharmacy needed to be aligned. From each group of aligned pharmacies to each individual PCN, the office have helped lead pharmacists to work as closely as possible with Clinical Directors of PCNs.

A mix of Local Enhanced Public Health and Pharmacy Services continues to be provided across Brent and Harrow; these are Sexual Health Services including emergency hormonal contraception in both Boroughs; Needle Exchange, Supervised Consumption of Opiates in Harrow. Emergency hormonal contraception (EHC) as part of sexual health services is commissioned by the Public Health departments of the Local Authorities, as are needle exchange services and sharps disposal, supervised consumption of opiates. Public holiday rotas and vaccination services have been commissioned by NHS England. The Out of Hours Palliative Care Medicines Rota Scheme continues to be available across Brent and Harrow pharmacies. The LPC organises the out of hours palliative care service across Brent and Harrow in conjunction with the out of hours provider Care-UK and LCW. The service in Brent is commissioned by Brent NHS Borough Team within the NWL ICS, while the Harrow scheme was commissioned jointly with Hillingdon NHS Borough Team within the NWL ICS. New contractors are routinely invited to participate.

The Middlesex Group Executive Team use the data available in the PNAs to answer routine enquires from our contractors and commissioners over aspects of service provision. The Pharmaceutical Needs Assessments (PNAs) for each of the Boroughs of Brent and Harrow areas represent an accurate picture of pharmaceutical provision within these borough areas and how that provision meets the needs of people in this locality. The LPC relies on the PNA data to respond to new applications for Market Entry (formerly Control of Entry). The PNA describes pharmaceutical services within these boroughs as adequate. Applications and changes of pharmacies are described under the “Contract Applications and Changes” section of this report. The most recent PNAs were published in October 2022. The LPC team were very much involved in helping the Local Authority by being consulted in the production of the PNAs. The LPC occupied a place on Steering Groups set up by each local authority to develop the most up to date PNA. The PNAs help inform the Middlesex Group Executive Team to respond on behalf of the various committees to new applications for contract. Further information can be obtained by direct application to the LPC office. The LPC supports existing contractors by providing information to contract applications. The LPC’s Chief Executive responds on behalf of the LPC to contract applications to NHS England and to the *FHS Appeal Unit at NHS Litigation Authority*. This activity has always been a major function of the LPC and as such the office has endeavoured to assist contractors with information and advice in relation to new contract applications and applications for relocation.

The Brent and Harrow LPC, through the Middlesex Group, endeavours to maintain and support community pharmacy contractors in delivering high quality services to their patients and the public. Pharmacy-based local services are often considered to be *necessary services or relevant services* within the context of the PNAs. It is stated in the 2022 PNAs that the distribution and access to pharmaceutical services provided as essential services within the NHS contractual framework by community pharmacies in the Boroughs of the LPC area, meet the needs of the resident population within these Boroughs. The likelihood of a similar statement in all Borough PNAs is very strong. The Chief Executive regularly communicates with contractors advising them to check their supplementary hours in order that they may now give 35 days’ notification of closure should a Bank Holiday or part of Christmas Holiday fall when there is little need to open. The LPC’s continuing strategy for our contractors has been to help improve local pharmacy and public health services by implementing, where possible, new innovative services through community pharmacies. The LPC is continuing to work hard to maintain existing services. The LPC will endeavour to seek and implement new services where possible, through community pharmacies. The most successful example has been that the Middlesex Group of LPCs has collaborated with colleagues in Pharmacy London and with Public Health in NHS England London Area Team to establish and maintain a successful Flu Vaccination Service across all London Boroughs. This service is a national advanced service, but elements of the vaccination service such as pneumonia vaccinations are still managed locally by the LPCs in the London Vaccination service. The office receives many enquiries about the service detail from contractors during the season. This service for those participating contractors provided circa some 617,506 flu vaccinations across London as part of the National Influenza Vaccination Programme within Community Pharmacy which provided 5,007,578 in the period until the vaccination season had ended at the end of March 2023. There were 2,346 PPV vaccinations in London in the same period. Considerable growth had been achieved in flu vaccinations numbers by community pharmacy. The work of the LPC over several years has led to the use of community pharmacy for Covid-19 Vaccination, which has assisted the national effort and the local primary care response to Covid vaccination. Across London pneumonia vaccinations and meningitis vaccinations were carried out in community pharmacies too. The Chief Executive and the team have put in the hard work and effort into maintaining a successful and increasing service. NHS pharmacy contract monitoring responsibility resides with the London Area Team of NHS England. The LPC has often helped contractors meet their contractual obligations by providing advice as to how to complete the annual CPAF questionnaire sent out to all contractors by NHS England. The LPC has made appropriate representations to the Area Team. The LPC will continue to support and encourage our contractors. The LPC has continued to check realistic service fees and negotiate reasonable terms of service with local commissioners. Community pharmacy, however, will respond to future challenges in providing innovative and demonstrable services which meet the current NHS criteria within the capacity of individual community pharmacies. The LPC will continue to support and encourage our contractor’s performance of their professional roles. The NHS pharmacy contract monitoring responsibility resides with the London Area Team of NHS England.

## Contract applications and changes

In Brent, NHSE & I received an application for a new distance selling pharmacy in June 2021 from Caplet Health Ltd to open at Unit 45, 284 Water Road, Wembley, HA01HX. The application was approved by NHSE in May 2022 and the pharmacy finally opened in October 2022. NHSE & I received an application for a new distance selling pharmacy in June 2021 from The Private Pharmacy Group Ltd, at Unit 2 Premier Park Road, London NW10 7NZ the NHSE&I approved the application in September 2021. We understand that the pharmacy was open as a private pharmacy prior to its application to NHSE& I for DSP status. The pharmacy achieved DSP status in April 2022.

A consolidation application was received by NHSE&I in January 2022 from Site 1, Anikchem Ltd t/a Angies Pharmacy at 96 Craven Park Road Harlesden NW10 4AG for Site 1 to continue and for Site 2 to close at Anikchem Ltd t/a Brights Dispensing Chemists 118 Craven Park Road, Harlesden, London NW10 8QD. Subsequently NHSE&I approved the application to consolidate in April 2022 and the combined pharmacy operated from June 2022. The Anikchem Pharmacy at 9 Sidmouth Parade NW2 applied to NHSE for a NSR relocation in March 2022 to relocate to 6 Sidmouth Parade NW2 5HG the relocation was approved by NHSE in May 2022 and the business moved in October 2022. An application to NHSE&I was made in August 2022 from A.Y.S. Healthcare Ltd for a transfer of ownership of Grossman Pharmacy at 6 Oxgate Court Parade, Coles Green Road, Cricklewood, London, NW2 7ET to The application was approved and the change of ownership took place in April 2023. An application from Pharmaniks First Ltd (Rushton) was received by NHSE&I in November 2022 to transfer the ownership of Rushton Chemist at 275-277 Preston Road, Harrow, Middlesex, HA3 0PS. The application was approved, and the business transferred ownership in March 2023.

In Harrow, an application for a new distance selling pharmacy was received by NHSE&I in February 2021 from Caplet Health Ltd., to trade at 85b Headstone Road, Harrow, HA1 1PG, approval was granted in April 2021, the application was withdrawn. An application from Radiant Medicare Ltd to transfer the ownership of Bacchu's Chemist at 708 Kenton Road, Kenton, Harrow, Middlesex, HA3 9QX was received by NHSE&I in April 2022 and the business transferred ownership in May 2022 after approval from NHSE&I. Wellcare Ltd applied to consolidate two pharmacy contracts. The continuing pharmacy applied to NHSE&I in November 2022 from 385 High Road Harrow Weald HA3 5ES to merge the Wellcare branch at 2 Weald Lane, Harrow Weald HA3 5ES. NHSE&I approved the application in January 2023 and the closing pharmacy at 2 Weald Lane was consolidated into the 385 High Road site in February 2023.

Care Chemist at 5 Buckingham Parade the Broadway, Stanmore HA7 4EB applied to consolidate Lloyds Pharmacy Ltd at 1/9 The Broad way Stanmore HA7 4DA into the Buckingham Parade site. The application was made to NHSE&I in March 2023. To date the LPC has no further information about this consolidation.

## Brent & Harrow Prescription statistics 2022-2023

1	Number of items	10,328,541	7	Percentage discount of basic price	6.77%
	England 2022-23	1,078,128,472		England 2022-23	6.63%
2	Number of prescriptions (fees)	10,404,290	8	Net cost including container payment*	78,883,292.13
	England 2022-23	1,092,228,515		England 2022-23	8,453,164,914.64
3	Total of basic prices	£ p 84,204,147.49	9	Average net cost per prescription (8/2)	£ p 7.58
	England 2022-23	9,024,214,410.10		England 2022-23	7.74
4	Average basic cost per prescription (3/2)	£ p 8.09	10	Fees	£ p 16,901,506.91
	England 2022-23	8.26		England 2022-23	1,707,057,037.79
5	Total discount	£ p 5,700,741.14	11	Average fee per prescription	£ p 1.62
	England 2021-22	598,419,186.18		England 2022-23	1.56
6	Average discount per prescription (5/2)	£ p 0.55	12	Payment for consumables**	£ p 129,013.18
	England 2022-23	0.55		England 2022-23	13,543,633.19

\*Including container payment and out of pocket expenses. \*\*Payment for consumables formerly container allowance

## Pharmacy London

The Middlesex Group of LPCs are founder members of Pharmacy London (PL) which is a forum of the Local Pharmaceutical Committees who represent London's community pharmacies. The Association was formed to give London LPCs the opportunity to exchange matters of interest together, on a regular basis, to take a strategic view of the development and implementation of pharmaceutical services across London. Pharmacy London discuss operational matters that promote good practice. Between them, Pharmacy London represents approximately 1460 pharmacies, except for a part of East London. As London accounts for nearly 15% of the population of England and its pharmacies dispense tens of millions of prescriptions, Pharmacy London sees itself as representing the most accessed healthcare professionals in the health economy. Services delivered from community pharmacy across the city have evolved over the past 15 years to become an essential part of the NHS and Public Health infrastructure, providing Londoners with quality healthcare provision where and when they need it. Each London LPC appoints two members to the Forum, usually the Secretary, Chairman and/or Vice-Chairman. Pharmacy London meets around six times a year in a variety of locations. Normally sponsorship helps meet the costs of Pharmacy London meetings. The elected Chairman for PL is Mr. Raj Matharu; he is the CEO of Bexley Bromley Greenwich LPC. PL's CEO and Secretary is Mr Amit Patel. The Treasurer is Michael Levitan, Chief Executive and Secretary to the Middlesex Group of LPCs.

## Middlesex Pharmaceutical Group

Each of the Middlesex LPCs (Barnet, Enfield & Haringey; Brent & Harrow; Ealing, Hammersmith & Hounslow; Hillingdon) appoints members (normally the Chairman, Vice-Chairman and one other member) to the Middlesex Pharmaceutical Group. The Group acts as a co-ordinating umbrella organisation for the constituent LPCs and appoints its own Chairman (Hiten Patel, Chairman, Ealing, Hammersmith & Hounslow LPC), Vice-Chairman (Shabbir Panju, Chairman, Brent and Harrow LPC) and Group Treasurer (Robert Curd, member, Ealing, Hammersmith & Hounslow LPC). During the year the Group appointed a joint Treasurer to take over the position when Mr Robert Curd intended to stand down from LPC duties at the end of the current year. The LPCs share a Chief Executive & Secretary (Michael Levitan), Office manager and PA to the Chief Executive Emma Nairn, part time Finance Controller (Judi Waldman), part time Secretarial Assistant (Reena Shah) and part-time consultant pharmacists Gerald Alexander and Vasundra Tailor, part time Liaison and Engagement Clinical Development Pharmacist Subrina Ramdarshan who left the Group in August 2022. We are assisted by two part time pharmacist colleagues Mrs Marsha Alter and Mrs Shivali Lakhani whose duties include research for NIHR (National Institute of Health Research). All staff members work from the one secretariat office in Whetstone.

## Financial matters

### Brent & Harrow LPC

#### Statement of Accounts

1st April 2022 to 31st March 2023

No of Contractors 142 (**Brent: 82**) (**Harrow: 60**)

Income	2022/2023	2021/2022	BANK RECONCILIATION	2022/2023	2021/2022
Statutory Levy	£172,583.81	£172,584.16	Opening balance (proportion of MPG account) @ 1st April 22	£ 51,350.64	n/a
Sponsorship	£ -	£ 149.21	Accruals c/f	£ 1,670.51	n/a
Management Fee	£ 4,203.45	£ 3,255.26	Received/credits	£183,110.66	n/a
Room Hire	£ -	£ -	Costs/debits	£160,321.78	n/a
Ad-Hoc Projects Income	£ 6,323.40	£ 6,758.90	Prior year payments b/f	£ 3,869.97	n/a
Bank Interest	£ -	£ -	Calculated closing balance @ March 31st 23	£ 71,940.07	n/a
<b>Total income</b>	<b>£183,110.66</b>	<b>£182,747.53</b>	Reserves % age	45%	
<b>Expenditure</b>					
Rent, Rates, Landlord Service Charge & Utilities	£ 13,960.70	£ 14,453.13			
Salaries & Pensions	£100,328.53	£103,702.26			
Insurance: Includes PI Cover, Professional Subscriptions and Registration Fees	£ 626.18	£ 1,017.38			
Ad-Hoc Projects Expense	£ 1,954.07	£ 1,750.72			
Computer Support: includes website & data protection	£ 2,595.50	£ 1,882.10			
PSNC	£ 29,622.00	£ 30,461.20			
PSNC Training	£ -	£ -			
Pharmacy London	£ -	£ -			
Meeting expenses LPC	£ -	£ -			
Meeting expenses Group	£ 721.58	£ 500.81			
Member's expenses LPC	£ 1,560.00	£ 2,040.00			
Member's expenses Group	£ 2,091.28	£ 248.68			
Office running costs	£ 6,861.95	£ 8,088.46			
Bank charges	£ -	£ -			
Corporation Tax	£ -	£ -			
<b>Total expenses</b>	<b>£160,321.78</b>	<b>£164,144.74</b>			
<b>Surplus/deficit</b>	<b>£ 22,788.88</b>	<b>£ 18,602.79</b>			
average levy per contractor	£ 1,215.38	£ 1,296.08			
average expenses per contractor	£ 1,129.03	£ 1,164.15			
Percentage of total contractors:	25.1%				
<b>NOTES:</b>					
<b>The following expenses were distributed based on individual LPC charges:</b>					
Pharmacy London					
PSNC					
LPC meeting expenses					
LPC member expenses					
<b>All other expenses below were distributed based on the LPC's percentage share of the Middx Group total number of contractors:</b>					
1 Utilities includes Energy, Water & Council Tax					
2 Office Running Costs including:					
Telephone & broadband					
Accountancy, legal costs & financial services					
Office equipment & maintenance					
Stationery, printing, postage, newspapers & periodicals					
Cleaning					
Vehicle expenses					
Subsistence & staff expenses					
Education & training					

*Blick Rothenberg Limited*

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Date: 16/08/2023



The first part of the paper discusses the theoretical background of the research. It starts with a review of the literature on the topic, highlighting the gaps that the current study aims to address. The authors then present their research objectives and the hypotheses they have formulated based on the existing theory.

The methodology section describes the research design and the data collection process. The authors explain the choice of the research method and the sample selection criteria. They also detail the procedures used for data analysis, including the statistical tests and software packages employed.

The results section presents the findings of the study. The authors report the statistical outcomes and discuss their implications in relation to the research hypotheses. They provide a clear and concise summary of the key results, supported by relevant data and statistical evidence.

The conclusion section summarizes the main findings of the study and discusses their practical implications. The authors reflect on the limitations of the research and suggest directions for future studies. They also provide a final statement on the overall contribution of the work to the field.